

Richmond University Medical Center

An Affiliate of the Mount Sinai Health Network

CHRONICLE

May 2018

Mayor de Blasio Visits Campus for Opioid Announcement

Richmond University Medical Center has been in the forefront of innovative solutions to combatting the opioid epidemic which has impacted so many families in our community. It was fitting that, a year after the de Blasio administration launched Healing NYC -- a \$38 million effort to tackle the opioid epidemic - Mayor deBlasio and First Lady Chirlane McCray paid a visit to our campus to announce a \$22 million enhancement to the program in the hopes of saving as many as 400 lives by 2022.

The mayor was joined by dozens of borough politicians, advocates and medical professionals from Richmond University and other institutions as he made the announcement in the Villa Conference Room.



In 2017, the number of fatal opioid overdoses on Staten Island decreased but the number of overdose saves rose sharply, resulting in a 26% reduction in overdose fatalities in 2017 compared to 2016.

"As painful as this process is, we're beginning to see some real progress and Staten Island has led the way," Mayor deBlasio said, calling the opioid epidemic a "manmade crisis."

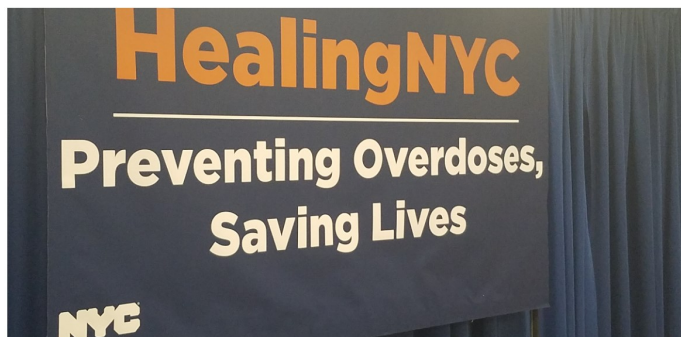
Although overdose statistics for 2017 are not yet final, Deputy Mayor for Health and Human Services Dr. Herminia Palacio said overdose deaths had "flattened" since the previous year.

But with the deadly fentanyl flooding the streets, city officials in attendance stressed the need to ramp up its efforts to fight the epidemic. With the \$22 million investment that will be in "full ramp up" come fiscal 2020, the city plans to expand District Attorney Michael McMahon's H.O.P.E. program to the Bronx. The program diverts low-level drug offenders into treatment instead of into court and jail.

The money will also increase the number of emergency department peer-based intervention programs from three to all 11 of its emergency departments by the end of 2018 and complete the expansion of the Relay peer intervention program to 15 private hospitals by June 2020 including on Staten Island.

Although he said the opioid epidemic had different origins from borough to borough, Mayor de Blasio said the city now shares a "common struggle" in the crisis. He admitted the city was still in the test phase of programs to see what works and that the city's fight in the epidemic would continue to be an uphill battle.

Richmond University Medical Center has been widely praised for its innovative programming to address this epidemic; leading the way by offering free Narcan training, the "Warm Hand-off" peer counselor program and most recently the implementation of buprenorphine, in a pilot program to assist those suffering from withdrawal.



Message from the President & CEO Daniel J. Messina, Ph.D., FACHE, LNHA



Dear Friends,

"Transformation" is a word that we hear quite a bit of these days in the healthcare community.

But what does it mean?

The delivery of healthcare is changing rapidly and only organizations that can adapt and respond will continue their success. Take a look at the retail industry. Companies like Toys R Us end up in bankruptcy because they could not adapt to the challenge presented by the emergence of Amazon and other online retailers and change their business models to meet a transforming marketplace.

As an organization, the Board of Trustees and Senior Leadership have been proactive in recognizing the need to transform our organization to meet the challenges of our time. To name just a few: as care has moved out of the hospital walls we have increased our outpatient network, our Center for Integrative Behavioral Medicine has led the way in the integration of behavioral medicine and primary care and we have aggressively embraced programs like DSRIP and our Accountable Care Organization.

But the work of transforming healthcare at Richmond University falls to each and every member of our medical center community. There is an essential role that falls to all of us:

1. Learn from other industries. How have many companies in finance, travel and retails evolved in the face of technology? A focus on the consumer and their satisfaction first and foremost.
2. Break down siloes across the organization. This starts with meaningful discussions and actionable strategies among teams—working together for our common goals.
3. Be proactive. Remove obstacles and any programs impeding our vision so we can take on new initiatives and develop new ideas.

Our medical center has delivered day in and day out our mission to deliver high quality patient care for over 114 years and it is all of our responsibility in managing transformation to ensure that the next 114 years are just as successful!

Remember, the power of one – you make a difference!

Patient Satisfaction

A Note of Thanks

Dear Dr. Messina,

My husband Donato was treated at your hospital for Auto-Brewery Syndrome.

Donato was re-admitted to RUMC the week of March 11. The reason was that another hospital in NJ gave him antibiotics as a precautionary without any collaborating with Dr. Wick or Dr. Jessie prior, and as a result, it restarted his Brewers yeast.

Based on lessons learned, we are really lucky that we caught the Auto-Brewers within 48 hours after the antibiotic was administered.

When my husband was admitted to RUMC, I called Maria Falzone and told her "we are here again". Maria was ready for the unique demands of Donato's diet.

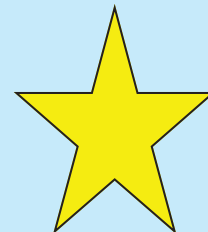
Maria and her amazing staff went above and beyond to make the testing required successful. They made such a stressful week less stressful. They were responsive to the needs of each test. The employees that should be commended are Maria as well as Ginny Potter and Alberta Muse.

I would also like to thank all of the doctors and nurses that attended to Donato's needs. Despite other patient challenges they were attentive to the needs of my husband.

It makes us feel so comfortable and cared for that we have a team that "gets" this crazy yeast and the challenges it brings.

We understand that we are a "high maintenance" situation, and the staff makes it look like it's just a normal day at RUMC.

Michelle G.



Annual Spring Review Begins on May 21st

Richmond University Medical Center has long been associated with graduate medical education. It is a serious and special commitment that the medical center embraces, and we value the unique dimension teaching brings to our services as a community hospital - an academic, energetic learning environment that only teaching hospitals possess.

An integral part of the graduate medical education program at the medical center is the Spring Review. During the week of May 21st- 25th, the Medical Center will host the 42nd edition of the Annual Spring Review in Internal Medicine in the Sipp Auditorium.

Under the guidance of Course Director and Associate Program Director of the Internal Medicine Residency Program, Ana Paula Oppenheimer, M.D., MPH, with the Internal Medicine team, will bring together a group of renowned speakers in the areas of Cardiology, Neurology and Neuro-Surgery, Pulmonology, Psychiatry, Nephrology, Endocrinology, Rheumatology, Infectious Diseases, Gastroenterology, Hematology-Oncology, Health Policy and Ambulatory Medicine.

This CME activity educational objectives are to familiarize practicing providers in Internal Medicine and its specialties with current concepts and recent advances in the pathogenesis and management of medical disease, to increase medical competence and practice performance that ultimately leads to improved patient outcomes.

<p>MONDAY, MAY 21, 2018 Course Monitor: <u>Richard Grodman, M.D.</u></p> <p>7:30 a.m. - Breakfast</p> <p>Faculty Welcome <u>Ana Paula Oppenheimer, M.D.</u> Course Director for Spring Review Associate Program Director Internal Medicine Residency Program</p> <p>8:30 a.m. <u>"Heart Failure and the Primary Care Physician"</u> <u>Marc Klapholz, M.D., FACC, FCSA</u> Chair, Department of Medicine Professor; Director, Division of Cardiology; Director, Heart Failure Prevention and Treatment Program Rutgers-New Jersey Medical School</p> <p>9:30 a.m. <u>"Sugar is Sweet, But Not in Your Blood"</u> <u>C. R. Reddy, M.D.</u></p> <p>10:30 a.m. Coffee Break</p> <p>11:00 a.m. <u>"Transcatheter Aortic Valve Replacement (TAVR)"</u> <u>Jacob Shani, M.D.</u> Chair, Maimonides Heart and Vascular Center; Chair, Cardiology</p> <p>12 noon <u>"The value of PCI/stenting in stable and unstable coronary artery disease."</u> <u>Michael Maniolas, M.D.</u></p> <p>TUESDAY, MAY 22, 2018 Course Monitor: <u>Ana Paula Oppenheimer, M.D.</u></p> <p>8:30 a.m. <u>Aerosol Medicine</u> <u>Gerald Smaldone, M.D., PhD</u> Division Chief, Pulmonary, Critical Care and Sleep Medicine, Professor, Dept. of Medicine Stony Brook University School</p>	<p>9:30 a.m. <u>Health Care Reform</u> <u>Oliver Fein, M.D.</u> Professor of Clinical Healthcare Policy and Research Weill Cornell Medical College, Cornell University</p> <p>10:30 a.m. Coffee Break</p> <p>11:00 a.m. <u>What to Know about Hospice and Palliative Medicine</u> <u>Thomas J. Forlenza, M.D.</u> Director of Oncology Richmond University Medical Center; Clinical Assistant Professor of Medicine, New York University</p> <p>12 noon <u>Diagnosis of Spinal Trauma</u> <u>Douglas Cohen, M.D.</u> Director of Neurosurgery Richmond University Medical Center</p> <p>WEDNESDAY, MAY 23, 2018 Course Monitor: <u>Ana Paula Oppenheimer, M.D.</u></p> <p>8:30 a.m. <u>Clinical Pearls in Endocrinology and newly released cardiovascular outcome trials (CVOTs)</u> <u>Philip Otterbeck, M.D.</u> Director, Endocrinology Richmond University Medical Center</p> <p>9:30 a.m. <u>Current Understanding of Migraine</u> <u>Mark Green, M.D.</u> Professor of Neurology, Anesthesiology, and Rehabilitation Medicine; Director of Headache and Pain Medicine, Department of Neurology; Vice Chair of Neurology for Professional Development and Alumni Relations Icahn School of Medicine at Mount Sinai</p> <p>10:30 a.m. Coffee Break</p>	<p>11:00 a.m. <u>Potassium Management Strategies: Evidence from Population and Mechanistic</u> <u>Joshua Kaplan, M.D.</u> Assistant Professor of Nephrology Rutgers New Jersey Medical School</p> <p>12 noon <u>Paving the Path to Precision Medicine in NSCLC: Using Biomarkers to Determine Treatment</u> <u>Joshua M. Baum, MD</u> Assistant Professor of Medicine at the Hospital of the University of Pennsylvania and the Veteran's Administration Medical Center</p> <p>THURSDAY, MAY 24, 2018 Course Monitor: <u>Sundeep Haing, M.D.</u></p> <p>8:30 a.m. <u>Clostridium Difficile Infection/Fecal Microbiota Transplant</u> <u>Ari Grinspan, M.D.</u> Assistant professor of Medicine Director of GI Microbial Therapeutics, Icahn School of Medicine at Mount Sinai</p> <p>9:30 a.m. <u>The JAK/STAT Signaling Pathway and its Role in Immune-mediated Inflammatory Disease: Impact on the Treatment of RA</u> <u>William F.C. Rigby, MD</u> Professor of Medicine, Microbiology and Immunology; Division of Rheumatology; Vice Chairman, Academic Affairs, Department of Medicine, Dartmouth Medical School, Dartmouth-Hitchcock Medical Center, Lebanon, NH</p> <p>10:30 a.m. Coffee Break</p>	<p>11:00 a.m. <u>E-Cigarettes, Nicotine/Tobacco Dependence and Smoking Cessation</u> <u>Michael B. Steinberg, M.D., M.P.H.</u> Associate Professor, Internal Medicine, University of Medicine and Dentistry of New Jersey</p> <p>12 noon <u>Antipsychotic Medications</u> <u>Narendra Patel, M.D.</u> Unit Chief, Inpatient Services Department of Psychiatry RUMC</p> <p>FRIDAY, MAY 25, 2018 Course Monitor: <u>Jay Nfonoyim, M.D.</u></p> <p>8:30 a.m. <u>Update in Rheumatology-Biological Treatments</u> <u>Margrit Wiesendanger, M.D., PhD</u> Assistant Professor of Medicine; Division of Rheumatology, Department of Medicine Icahn School of Medicine at Mount Sinai</p> <p>9:30 a.m. <u>Optimizing Asthma Control through Accurate Identification, Evidence-Based Management, and Target Therapeutic Options</u> <u>Reynold A. Panettieri Jr, MD</u> EMERITUS PROFESSOR OF MEDICINE University of Pennsylvania Philadelphia, Pennsylvania</p> <p>10:30 a.m. Coffee Break</p> <p>11:00 a.m. <u>Cases from the Doctor's Office: An Ambulatory Medicine Panel</u></p> <p>1:00 p.m. <u>CLOSING COMMENTS</u> <u>Jay Nfonoyim, M.D.</u></p>
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Upcoming Richmond University Foundation Events

Jack Sipp Golf & Tennis Outing

to benefit **Richmond University Medical Center**

Monday, May 14th, 2018

Honoring:

Dr. Richard Fazio and Mr. Brian Farley

at

Richmond County Country Club

Register at: **www.rumcsi.org/golf**



Coming Soon!

**Richmond University
Medical Center**
Foundation

invites you to our

**FUNDRAISER
SUMMER
CELEBRATION**

Honoring the legacy of Dr. Anantham Harin

Wednesday, June 27 2018
6:30pm the Vanderbilt at South Beach

Unite as we honor these healthcare heroes

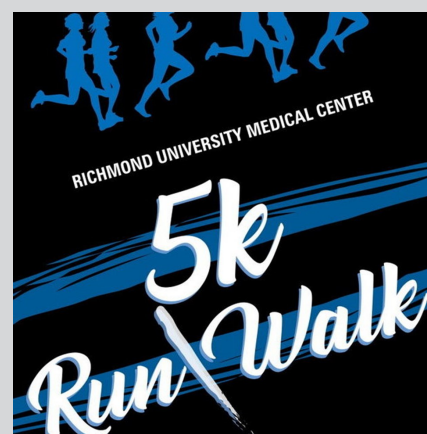
Dr. Joan Graziano

Carol Olsen

The Randazzo Family

2nd Annual

RUMC 5K RUN/Walk



Saturday, September 8th

Patient Experience Week 2018

April 23rd – 27th

Annual Event to Celebrate Healthcare Staff Impacting Patient Experience Every Day

Richmond University Medical Center recently participated in Patient Experience Week April 23—27, 2018. The week focused on recognizing and encouraging global efforts to improve the healthcare experience for patients, their families and caregivers.

Inspired by members of the RUMC community, PX Week provided a focused time for the organization to celebrate accomplishments, reenergize efforts and honor people who impact patient experience every day. From nurses to physicians, to support staff and executive professionals, to patients, families and communities served, RUMC along with other healthcare organizations around the world all came together during this week to celebrate the efforts being made every day to enhance the patient experience through collaboration and shared knowledge.

PX Week at RUMC was packed with exciting events that took place throughout the institution. On Monday, April 23rd, a coffee cart stocked with an assortment of flavors and toppings made its way throughout the entire campus to bring together the entire multidisciplinary team. The week was followed by celebrations of personal, team and department accomplishments that had refreshment ranging from desserts, Ralph's Ices, coffee and tea, breakfasts, lunches and more.

PX Collaborators Award

Food and Nutrition Services

Friends of Patient Relations Awardees

Janet Scenna, Dr. Jessie & Mary Ellen Porter

PX Employee of the Year Award

Toni Ann Molloy

PX Champion Awardees

Ellen Mannino, Traci Steinberg & Theresa Aguilo

PX Enhancement and Engagement Award

Emergency Department

Patient Relations and Language Services Team Table

Nicole Safford, Mike Push & Diana Magerski

Photo Descriptions Listed from Top to Bottom



Welcome April 2018 New Hires

Crocifissa Giordano
ACO Care Coordinator

Vincenza J. Pearl
ACO Care Coordinator

Iwona Gluchowski
Clinical Resource Manager

Tigist D. Gemechu
Resident

David M. Mrozek
Security Officer

Dinamarie Farrice
Registrar

Anellee S. McSween
Registrar

Gino A. Ebanks
Nursing Assistant

Raphael B. Buyo
RN 12 Hrs

Matthew G. Lewis
RN 12 Hrs

Joseph A. Terranova
Security Officer

Medical Center Marks Annual “Doctors’ Day”



We are fortunate to work with an elite group of physicians who provide first-class medical care to the people of Staten Island. With the celebration of National Doctors' Day we had the opportunity to recognize and honor physicians who diligently steward the health and well-being of our patients.

No one wants to be sick or injured or treated in a hospital, but when those times arise, it is reassuring to know that we have physicians of skill and commitment.

One of the great traditions at Richmond University Medical Center is our annual Doctors' Day brunch. The brunch, sponsored by our CEO Daniel Messina and Senior Leadership, would not have been possible without the efforts of the Aramark Staff. Special thank you to George Abdu, Carmella Shearin, Maria Ramirez, Christopher Valentine, Talayasha Flanders, Nimali Wickramanayake, Steven Rediger, and Antonio Marti.

As always, thank you to Amy Aromin, Jane Bocignone, and Ashley Martinucci for their organizational efforts.



Trauma Holds “Stop the Bleed” at College of Staten Island



The Richmond University Trauma Program hosted a Bleeding Control course at the College of Staten Island's Office of Workforce Development and Innovation's first annual Career and Internship Fair.

Our team was able to provide this education to an array of students ranging in different interests and disciplines. The training included an interactive, skill-based course entitled Bleeding Control Basic (B-CON), which is part of the Stop the Bleed Campaign initiated by the National Security Council Staff and members of the Hartford Consensus.

B-CON, which is accredited by the American College of Surgeons Committee on Trauma, is focused on providing credible and timely information on bleeding control. The course was designed following the tragedy of the Sandy Hook school shooting in Newtown, Conn.

The mass casualty training program is intended to equip civilians with the knowledge and skills to stop bleeding in emergency situations. This training is considered especially useful for school staff, service providers, community leaders, childcare providers and caregivers.

The Richmond University Medical Center Trauma Program is available to provide “Stop the Bleed” training to groups or organizations across our community.

Interested groups can contact the Trauma Program Office at 718-818-2942. To learn more about “Stop the Bleed” please visit www.bleedingcontrol.org.



Colon Cancer Prevention Awareness Event Held



March was Colorectal Cancer Awareness Month and our Cancer Services Department, along with our GI Nurses hosted an awareness event in our main lobby to encourage screening and healthy diet.

Each year, colon cancer claims more than 53,500 lives. An estimated 145,000 men and women will be diagnosed with colon cancer this year alone. Colorectal cancer is the third-leading cause of cancer related deaths in the United States.

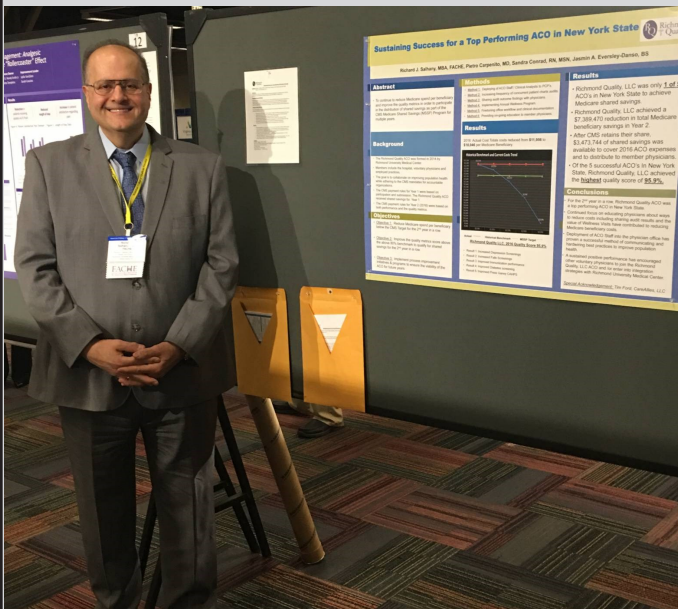
However, the diagnosis does not have to mean a death sentence. Found in its earliest stages, colon cancer is survived by almost 90 percent of patients.

Special thank you to our Dietary Department and our Associate Director of Cancer Services, Debbie Rodriguez, CTR, for their roles in organizing this highly successful tradition at the medical center!



Richmond Quality, LLC ACO Success Story Hits Chicago!

Richmond University's Senior Vice President, Richard J. Salhany, MBA, FACHE, recently attended the prestigious 2018 American College of Healthcare Executives (ACHE) Congress held in Chicago, Illinois. He participated in the Management Innovations Poster Session where data from the Richmond Quality, LLC Accountable Care Organization (ACO) was presented.



An accountable care organization (ACO) is a program that focuses on reducing the cost of patient care, as well as improving the quality of care, for the Medicare population.

The cost of patients attributed to an ACO is determined by the Centers for Medicare and Medicaid Services (CMS). The quality of care is determined by annual audits of actual patient records. Those successful in reducing costs while improving quality are allowed to participate in the "shared savings" that CMS experiences.

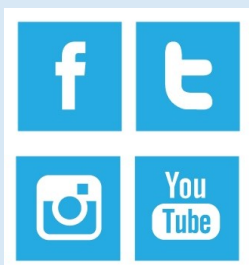
Mr. Salhany's presentation was on the topic of, "Sustaining Success for a Top Performing ACO in New York State." The abstract included data on the sustained success of the ACO which included reducing the Medicare Beneficiary Costs and improving the Population Health Quality Metrics.

Richmond Quality ACO was only 1 of 5 ACO's in New York State that earned Medicare Shared Savings Dollars. This year's savings equaled \$7,389,744; half of which is earned by the ACO to distribute to participating physicians who assist with the shared savings and reaching quality benchmarks.

In addition, of the 5 ACOs that earned shared savings, the Richmond Quality, LLC ACO achieved the highest Quality Score of 95.9%. The ACO Department would like to acknowledge the teamwork provided by the physicians, their office staff and the ACO Department.

The team that collaborated on the presentation included Executive Vice President Pietro Carpenito, M.D., Director of ACO Operations Sandra Conrad, RN, MSN and Jasmin A. Eversley-Danso, B.S.

Are you following us on social media?



While the *Chronicle* is issued once a month, you can find out about the latest happenings at Richmond University Medical Center, in real-time via our Social Media pages. Richmond University maintains an active presence on Facebook, YouTube, Instagram and Twitter. Links to each of our social media pages are available on the Richmond University Medical Center webpage, which is located at: rumcsi.org.

The Public Relations and Marketing Team welcomes your photos and news tips from around our community.

Please send any newsworthy materials Lorraine Scanni at: Lscanni@rumcsi.org. Thank you!