

Richmond University Medical Center

An Affiliate of the Mount Sinai Health Network

CHRONICLE

February 2018

Patient Delivers Smiles & Brightens Pediatric Patients Days

You may remember from last October's edition of the Chronicle the story of Mia Mannarino, 9, a leukemia patient at our medical center who collected cartoon character band-aids to provide a little joy to her fellow pediatric patients. When Mia was undergoing treatment, she was concerned to learn that the nurses didn't have enough "fun" band-aids for the children who are patients at the hospital. She decided to do something about it! Utilizing her Facebook and Instagram pages that documented her treatment journey, she solicited band-aid donations.



Her cause quickly went global with donations coming from as far away as Japan and Australia, resulting in a donation of over 10 large boxes of character band-aids to the medical center.

Despite her ongoing treatment, Mia (*l.*), supported by her mother, Michelle Salamone, decided to take on the additional challenge of collecting band-aids and toys for the hospital's littlest patients during the holiday season.

Utilizing the power of social media (*below*) and old-fashioned "word of mouth," Mia, a fourth grader at P.S. 69 in New Springville, and her mother, were again able to mobilize her vast network of generous supporters to collect donations for the Pediatrics Unit. And once again, Mia's efforts resulted in an overwhelming showing!

The week of Christmas, Mia, supported by her friends and their parents, arrived with 100 toys and 3,000 boxes of "fun" band-aids for children who would spend the holidays this year in Richmond University Medical Center.

Mia's efforts earned coverage in the Staten Island Advance newspaper on their SILive.com website. While the attention in the media is nice, according to her mother, Mia's greatest joy came from the smiles she received from patients and their parents as she went room to room to personally deliver band-aids.

While her care at Richmond University is ongoing, Mia is still concerned about caring for her fellow patients. For her latest campaign, Mia will now be collecting toys and band-aids for a Valentine's Day visit to the Pediatrics Unit.

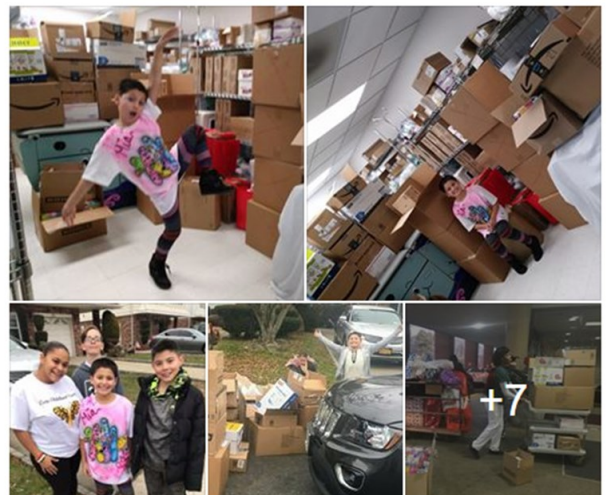
If you are interested in supporting Mia's Valentine's Day efforts, please contact her mother Michelle via Facebook by searching for "Mia Mannarino" or via e-mail at: LiddleDutchessxx33@gmail.com.

We can't wait to see what success the future holds for Mia!



When You Find Yourself In The Position To Help Someone, Be Happy And Feel Blessed Because God Is Answering That Person's Prayer Through You! Remember Our Purpose On Earth Is Not To Get Lost In The Dark But To Be A Light For Others, So That They May Find Their Way Through Us. #FoodForThought

Very Proud Mommy Moment. With Everyones Help And Kind Heart My 9 Year Old Daughter Mia Was Able To Deliver Over 3000 Boxes Of Band-Aids And Over 100 Toys To The Pediatric...



18 8 Share

Message from the President & CEO Daniel J. Messina, Ph.D., FACHE, LNHA



Dear Friends,

In December's edition of this newsletter I had the opportunity to update you on the status of our new Emergency Department and the various improvement projects going on around our campus.

While you are familiar with the need for our new Emergency Department and the immediate benefits it will provide to our community, I would like to take some time to talk about our cogeneration plant, specifically, what it is and why it is so important to our campus and the North Shore community.

Large utility companies usually generate electricity at a centralized location and then transmit the electricity over miles of wires ("the grid"). The transmission process and the waste and heat at the centralized power plant result in high energy losses.

It is no surprise that the power grid serving the North Shore is under great stress and that is likely to increase with ongoing development, particularly along the waterfront. We are all familiar with the frequent brownouts in the neighborhoods surrounding the medical center. As we evaluated the energy needs of our hospital, not only for the new ED, but for future expansion as well, it became clear that utilizing the existing power infrastructure would require a significant investment of resources, but would still leave our facility susceptible to its limitations. Also, because the RUMC campus buildings vary in age from the 1850's to the present, replacing the various electric feeds with one modern facility was the obvious solution. A welcome side effect of the cogeneration plant is that it will provide also 1,500 tons of air conditioning to the main hospital.

Cogeneration is a highly efficient process that uses one fuel to generate two types of energy, electrical and thermal. By capturing and using heat that would otherwise go to waste, cogeneration reduces the overall fuel consumed in the process. It is one of the cleaner and most cost-effective options available for energy production. The cogeneration plant, which will begin active construction later this quarter, will allow us to produce our own energy and not be reliant on the grid.

I look forward to sharing more milestones with you as our major capital projects progress.

Remember, the power of one – you make a difference!



Patient Satisfaction

A Note of Thanks

Dear Dr. Messina,

It is over a month since my mother passed away in Richmond University Medical Center. My mother, Anna, was taken into the emergency room of RUMC on Friday night, October 20, 2017.

She went from the emergency room to the ICU then to Step Down, and finally the 5th floor. The staff in every unit was professional and compassionate. I am extremely grateful to all of the staff that attended to my mother in every one of these departments. When there was a problem they were on top of it. When they had time, they spoke to me and explained what was happening.

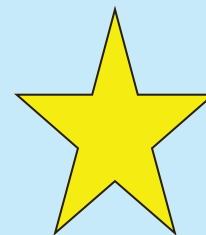
Drs. Emmer and Blush spoke to me daily as did the residents and nurses in each unit. They treated her with dignity and respect. They spoke to my mother and apologized when something may hurt while attending to her.

On Sunday evening, November 15, 2017, the night resident explained that my mother's pulse was dropping and if there were any family members who wanted to say goodbye to call them. She even helped those family members find their way inside at 2:00 in the morning.

I have wanted to say thank you to you and your staff for treating the family as part of the process while taking care of your patients.

May you and your staff who work so hard and selflessly be granted the ability and strength to continue your work in the efficient and compassionate manner that we were fortunate enough to receive.

Sincerely,
Martha



Medical Staff Holiday Reception Honors Dr. Krishne Urs

A highlight of the recent holiday season was the Medical Staff Holiday Reception, hosted at the Excelsior Grand, where current and past members of the hospital's medical staff, Senior Leadership and members of the Board of Trustees joined together to celebrate the growth of the hospital and the medical achievements of the past year.

Honored during the evening was Dr. Krishne Urs, who was lauded with the medical staff's Dr. William C. Frederick Award. Dr. Frederick, who passed away in 2013, at the age of 85, was a pioneering Staten Island vascular surgeon known for his dedication to his patients, his family and community. The creation of the award was announced at the medical staff's 2015 reception.

Dr. Urs, a Grymes Hill resident, was born in Mysore, India. He received his medical degree with distinction from the University of Mysore India.

He arrived in Manhattan in 1962, studied to become an orthopedic surgeon and did fellowship training at the Hospital for Sick Children, Toronto, Canada, and the Hospital for Special Surgery. He became board certified in orthopedic surgery in both the U.S. and Canada in 1968. Dr. Urs has authored several scientific articles in the "Journal of Bone and Joint Surgery" and in the "Journal of Trauma."

He began his private practice at St. Vincent's Hospital in 1970 and had hospital staff appointments at St. Vincent's Medical Center, Bayley Seton Hospital, Richmond Memorial Hospital and Doctor's Hospital of Staten Island. Highlights of the holiday event included remarks from Dr. Frank Scafuri, now in his second year as president of the medical staff, Dr. Pietro Carpenito, Executive Vice President, Board of Trustees Chair Kathryn K. Rooney, Esq., and Dr. Daniel J. Messina, President and CEO.

During the evening's fare, Mrs. Rooney and Dr. Messina took the opportunity to update guests regarding projects at the medical center, including the new emergency department, co-generation plant and updated parking.



Dr. Krishne Urs (3rd fr. l.), joined by, from left, Kathryn K. Rooney, Esq., Chair of the Board of Trustees, Dr. Daniel J. Messina, President & CEO, Dr. Samala Swamy, Dr. Pietro Carpenito, Executive Vice President, & Dr. Frank Scafuri, President of the Medical Staff.



Clockwise, from top l.: Dr. Krishe Urs, Robert Urs, Jennifer Urs, Mary Urs



Dr. Marianne Labarbera & Dr. Frank Scafuri



From l.: Dr. Pietro Carpenito, Rosemarie Stazzone, COO/CNO, Dr. Edward Arsur, Kathryn K. Rooney, Esq.

Foundation Board Kicks-off 2018 & Welcomes New Members



New Richmond University Medical Center Foundation Board members, from l.: William D'Angelo, Robert Cutrona, Joseph Ferrara.

On January 11th, the Richmond University Medical Center Foundation Board held its first meeting of 2018 and welcomed three new additions to the medical center community as members of the Foundation's Board of Directors: William D'Angelo, a registered representative and financial advisory with National Life Group; Robert S. Cutrona, a veteran of 50 years in the Staten Island business community and President of Project One Services, Inc.; and Joseph Ferrara, principal of BFC Partners, the developer of Empire Outlets and other high-profile projects across New York City. The Foundation Board is chaired by Thomas A. Sipp, Esq.

Established in 2014, the mission of the Foundation is to develop strategies to obtain funds and manage charitable contributions for the benefit of Richmond University Medical Center. The funds will be donated to the Medical Center to enable it to provide additional services or establish special projects in furtherance of its mission of providing premier healthcare to the Staten Island community and its neighbors.

Fundraising activities include special events, grant applications, capital campaigns, direct mail appeals, and solicitation of planned giving, major gifts and estate bequests.

As prominent members of the broader Staten Island and business communities, the Foundation's Board of Directors will seek to develop and strengthen community relationships and opportunities for collaboration with civic organizations, corporations and other foundations to support the mission of the Medical Center.

In attendance at the January meeting were, pictured from left: Joseph Saporito, CPA, Dr. Phillip Otterbeck, John Santora, William D'Angelo, Lucille Chazanoff, Joseph Torres, Dr. Daniel Messina, Marcello Sciarrino, Brian Gomez, Joseph Ferrara, Robert Cutrona. Also serving on the Board of Directors, but not in attendance at the meeting were: Lina Fang, William Ferri, Grandmaster Jhong Ukh Kim, Robing Lefkowitz, Dr. Pankaj Patel, Dianne Powers, Roberts Urs, Richard Sansaricq, Thomas Sipp, Esq.



Jack Sipp Golf & Tennis Outing

to benefit **Richmond University Medical Center**

Monday, May 14th, 2018

Honoring:

Dr. Richard Fazio and Mr. Brian Farley

at

Richmond County Country Club

Register at: **www.rumcsi.org/golf**



Key Research Trends in Patient Experience for 2018

As we prepare for the implementation of our 2018 organizational goals it is important to understand key trends in research that were discovered in 2017, courtesy of the Beryl Institute:



- ◆ Experience efforts are expanding and are now an integral part of the fabric of our healthcare efforts.
- ◆ Patient experience remains a top priority with a focus on employee engagement now seen as a central driver in experience efforts.
- ◆ Leadership and culture are now the significant motivators versus the historic focus on mandates and requirements, and there is a recognition of the impact that patient/family voice and caregiver engagement has on the work of healthcare.
- ◆ Patient experience itself continues to establish presence with the role of patient experience leaders, experience team size and the use of a formal definition on the rise.
- ◆ Patient experience is now being recognized as an integrated effort touching on much of what we do in healthcare and one that drives clear and measurable outcomes.

Medical Center Staff Works with SIPPS on Training Program

Staten Island Community At-Risk Engagement Services (SI CARES) is a free service that provides care managers that can inform, connect, and advocate on behalf of patients.

On January 12th, SI CARES held a network training at the Staten Island PPS about physical health conditions. Representatives from Richmond University Medical Center, Brittany Langan, Emily Kinzel and Aishwarya Palorath, (pictured in bottom photo with Deana Dobrer, Project Coordinator for SI CARES) spoke about asthma and diabetes management and the importance of the Patient Centered Medical Home in treating these conditions.

Meeting and speaking with care managers is an opportunity to share resources and ideas on how to improve care quality.

We are excited to have been able to share information on our many resources for asthma and diabetes education, while also hearing the care managers' take on how they get their clients involved in their health care.

Working with programs like SI CARES allows Richmond University to help patients become actively engaged in their care and achieve better health outcomes!

Learn more at: www.statenislandpps.org/si-cares/



Welcome January 2017 New Hires

Louis R. Brunk,
Paramedic

Amanda L. Wood,
Licensed Mental Health Counselor

Dorothy A. Hill,
Peer Counselor

Caroline Murphy,
Asst. Nurse Manager

Kathleen Savino,
Clinical Data Specialist

Nicole S. Safford,
Coordinator

Mahmoud A. Mohamed,
ECRIP Research Fellow

Charles J. Parisi,
Project Manager, Facilities

Andrew J. Butler,
Building Service Worker

Thomas C. Nico,
Building Service Worker

Michelle E. Dorsey,
RN 12 Hrs

Elizabeth A. Bennett,
RN 12 Hrs

Megan J. Coleman,
RN Intern

Deanna J. Fedele,
RN Intern

John Guagliardo,
RN 12 Hrs

Tracy Huang,
RN Intern

Courtney M. Lee,
RN Intern

Elizabeth A. Murphy,
RN Intern

Siobhan A. Murphy,
RN Intern

Gina M. Parrotta,
RN Intern

Jocelyn M. Peedikayil,
RN Intern

Antonella M. Vitale,
RN Intern

Nicole G. Wright,
RN Intern

IT's Michael Torello Honored as January Employee of the Month

Employee recognition is an important part of the culture at Richmond University Medical Center.

We regularly take time to honor those members of our team who are nominated by their peers for going "above and beyond" the call of duty. In January, IT Desktop Analyst Michael Torello (c.) was recognized for his service during ceremonies held in the Sipp Auditorium.

Mr. Torello was nominated for the award by Jessica Peretz and Dori Harasek of the Department of Pediatrics. In his nomination, Ms. Peretz noted, "Mike is always there to help you with a computer issue. Makes sure everything is working properly. He has been a wonder especially with the new Microsoft Office upgrade." Her comments were echoed by Ms. Harasek, who noted, "no matter how many times we've called for our IT issues (which are many) he appears like magic in our department! Always with a smile, can-do attitude and reassuring us with-"call me anytime, this is my job". He is such a pleasure to work with and the Pediatric Department is very grateful he is here."

Congratulations!



Michael Torello (c.) is joined by Nicholas Szymanski, Vice President of IT & CIO (l.) and Ron Musselwhite, Esq. (r.) Vice President of Human Resources, who presented his recognition.

Medical Center Joins Initiative to Combat Asthma in Schools

Working with Dr. Ginny Mantello, Director of Health & Wellness for Staten Island Borough President James Oddo, personnel from Richmond University Medical Center have joined an effort to combat asthma in the borough's schools.

Recently, PS 57, located in the Park Hill neighborhood, was the first school to roll out asthma education in their after-school program as part of the Staten Island Asthma Coalition Initiative. The Staten Island PPS funded over 30 Richmond University and Staten Island University Hospital Residents to become trained in the American Lung Association's (ALA) Asthma Basics, which was then taught to the children. Asthma Basics is an interactive learning module designed to help those learn more about asthma.

The program teaches participants to: recognize and manage triggers, understand the value of an asthma action plan, and to recognize and respond to a breathing emergency.



Dr. Ana Mendez (2nd fr. r.) and Aishwarya Palorath, Child Care Coordinator (2nd fr. l.), represented Richmond University at the PS 57 event.

PS 57 hosted Asthma Awareness Day to celebrate those who successfully finished the course. At this event, the Asthma Coalition partners (American Lung Association, Make the Road New York, SI CARES) along with, Staten Island University Hospital and Richmond University Medical Center representatives were present to provide more information on managing asthma and to celebrate the new asthma champions.

Director of NYC Poison Control Addresses Medical Staff



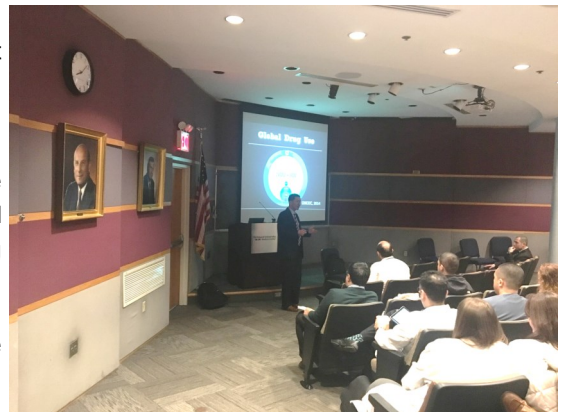
Richmond University is dedicated to the fight against the opioid overdose epidemic which has impacted so many families across our community. To that end, our medical staff is committed to keeping abreast of the latest trends of drug use and abuse.

As part of Grand Rounds and coordinated by Dr. Harry Kopolovich, Vice Chairman of the Department of Emergency Medicine, on January 12th, members of our medical staff were addressed by Dr. Mark Su (*l.*), Director of New York City's Poison Control Center. In addition to his duties with the Poison Control Center, Dr. Su is an attending physician in the NYU/Bellevue Hospital Center Emergency Department.

Dr. Su spoke to the medical staff at Richmond University on topics including: common drugs of use such as opioids and methamphetamines, the latest trends, emerging issues and challenges facing the medical community.

Dr. Su is a graduate of the State University of New York Downstate Medical Center and Columbia University Mailman School of Public Health. He completed his Emergency Medicine training at SUNY-Downstate Medical Center/Kings County Hospital Center in Brooklyn, NY and Fellowship Training in Medical Toxicology at the New York City Poison Control Center.

His current research interests focus mostly on synthetic cannabinoids and the epidemiology of poisoning.



Another Successful Year for the Adopt-a-Family Program

Although the holiday season has come and gone, the memories created by the generosity of Richmond University Medical Center's employees will last throughout the year!

For over 20 years, the medical center's Adopt-a-Family program has brought gifts to needy children in our community.

On behalf of the Richmond University Medical Center Adopt-a-Family Elves we would like to say "Thank you!" for your support.



We were able to adopt 52 families this year and this was as a result of the generosity of the Richmond University community and our partners.

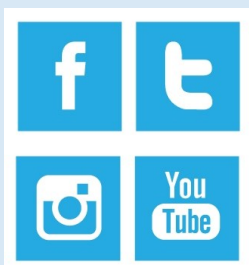
A special thanks to all of our employees for their generosity and especially to CME Coordinator, Jennifer Dominguez, for coordinating the program across our medical center.

Special recognition must be given to: Care Coordination; CDI; Dietary; Facilities; Human Resources; Medical/Pediatric Clinics; Medical Records/Tumor Board; Nursing Office; OR; Pastoral Care; Pharmacy; Physical Therapy; Quality; SICU; SLB6; Staff Development and South Avenue staff.

Kudos goes to the generosity of the RUMC Auxiliary; Fidelis Care and to our very generous physicians, both active and retired, and to our lay staff.

From our Community, we would like to thank Stop & Shop Supermarkets for their very generous donation.

Are you following us on social media?



While the *Chronicle* is issued once a month, you can find out about the latest happenings at Richmond University Medical Center, in real-time via our Social Media pages. Richmond University maintains an active presence on Facebook, YouTube, Instagram and Twitter. Links to each of our social media pages are available on the Richmond University Medical Center webpage, which is located at: rumcsi.org.

The Public Relations and Marketing Team welcomes your photos and news tips from around our community. Please send any newsworthy materials to William J. Smith at wsmith@rumcsi.org or Lorraine Scanni at: lscanni@rumcsi.org. Thank you!