



EFFECTIVE MONDAY, DECEMBER 28

Richmond University Medical Center Visitor Restrictions

The safety and health of our patients, staff, and visitors is our highest priority. Due to the increasing cases of COVID-19 in the community, we temporarily suspended patient visitation, ***effective Saturday, December 26.*** Exceptions will be made in accordance with the New York State Department of Health guidelines.

General Visitor Screening Guidelines

- Visitors must be 18 years or older, except in special circumstances.
- Visitors must undergo a travel history and symptom screening as well as a temperature check.
- All visitors must be masked for the duration of their time in the hospital. This includes in the patient room, lobby waiting area, elevators, stairs, and any locations within the building.
- Visitors who are sick will not be permitted inside the hospital, no exceptions.
- Visitors must remain inside the patient's room throughout their visit unless directed by a member of the hospital staff to step out of the room or limit visitation time (example: patient requires treatment or examination).
- Temporary visitation may be granted for patients in extenuating circumstances, such as end-of-life and/or a specific patient needing extra support, including those with intellectual and/or developmental disabilities, or other cognitive impairments.
- Only one visitor is allowed at the patient's bedside at a time, no exceptions.

Pediatrics and NICU

- One caregiver/support person per pediatric patient is allowed in the pediatric unit and/or the Neonatal Intensive Care Unit (NICU). These visitors are limited to parents, guardians, or family care partners.

Labor and Delivery

- One support person and/or a trained doula are allowed to be with patient during antepartum, labor, delivery, and postpartum care. When possible, the designated support person and/or a trained doula should remain the same for the course of the admission.

Emergency Department

- Visitation is suspended for adult patients while they are in the ED. Exceptions are determined by our medical team.
- Only one support person per pediatric patient is allowed: parent or caregiver only.

Please continue to follow all CDC guidelines to prevent the spread of COVID-19. For more information, visit www.RUMCSI.org/covid-19. Information and questions, please call 844-934-CARE.

We appreciate your patience and understanding.