

MESSAGE FROM THE BOARD OF TRUSTEES CHAIR

It's hard to believe that 2019 has come and gone. I am confident the many decisions made by the Board of Trustees in the past year have positioned Richmond University Medical Center for success as the new decade begins. Throughout the year we paid close attention to the changing healthcare needs of our community and examined ways that we could address these needs now and for future generations.

We also continued making investments to expand key programs and existing lines of service. Chief among them were our new mechanical thrombectomy sub-specialty program, which greatly elevated the stroke care services we provide, and our merger with Staten Island Mental Health Society, which expanded our behavioral health services for thousands across Staten Island. As 2020 progresses, we will continue to look for additional opportunities like these to further improve the overall health of our communities.

These are just few of the many accomplishments from last year. None of these accomplishments could have been possible without the dedicated, compassionate medical professionals, staff, and volunteers at Richmond University Medical Center. All of you are truly the lifeblood of our hospital. Without you, we would not exist. I would also like to acknowledge and thank my fellow trustees and our senior administration team for your continued commitment to our hospital, our patients, and our community.

The next chapter of our hospital's rich history is about to be written and we should all be excited to be a part of it.

Sincerely,

Kathryn K. Rooney Chair, Board of Trustees

MESSAGE FROM THE PRESIDENT & CHIEF EXECUTIVE OFFICER

Our board and our senior leadership continue to plan aggressively for the future as we enter a new decade: a future that positions our hospital at the forefront of modern medicine and is seen by all of Staten Island and beyond as a beacon of hope.

This past year, we broke ground on our new emergency department, which will be the shining jewel for emergency medicine on Staten Island when completed in

2021. When faced with the ever-increasing need for our emergency services and the fact that over 60,000 people a year are treated in our ED, which was designed for far fewer patients annually, a larger, more modern ED will enable us to continue saving lives for generations to come.

We also expanded on the technology front, most notably with the addition of a new histology lab within our hospital. The most advanced tissue processors and autostainers have ushered in a new era where all surgical and biopsy specimens are assessed within our walls for faster diagnosis and better quality control. The latest technology is also accelerating our ability to detect and treat breast cancer and other breast-related conditions at our Breast and Women's Center. Our state-of-the-art sensory suites, the first of their kind on Staten Island, are outfitted with the latest mammography equipment and display calming visuals and sounds proven to relax patients during procedures. Together they

allow for better images, faster diagnoses, and a more comforting patient care experience.

Our integration of behavioral health with primary care services also enabled us to open one of the most comprehensive school-based clinics in the city at Susan E. Wagner High School. This innovative expansion of services offers students direct access to healthcare, especially for those lacking healthcare availability outside of school.

Over the past year we also recruited the most experienced professionals and pioneers in their fields to our medical center. Our ambitious plans and commitment to our community are blossoming with new centers of excellence in urology, breast imaging, and otolaryngology. Among these new superstars that are now part of our RUMC family are Michael Cabbad, MD; Dara Fedele, MD; Mikhail Khaimov, DO; Christopher Lisi, MD; Joseph Motta, MD; and Michael Shamis, MD, to name just a few. They and all of our medical professionals, nurses, and support staff are working together to enhance our hospital's reputation for providing the highest quality care found anywhere in New York City. We are creating the future, and it's happening right before our very eyes thanks to an exceptional team of highly-skilled and caring professionals!

Sincerely,

Daniel J. Messina, PhD, FACHE President & Chief Executive Officer

Appreciation from our Grateful Patients

In 2019, Richmond University Medical Center received numerous recognitions from national organizations for its quality of care. Yet none were more important than the recognitions received from the thousands of grateful patients we assisted. Here are just a few of the many expressions of gratitude sent by patients and their families to thank our caring and compassionate staff...

I was an outpatient in the endoscopy unit. While there only for a short time, I was most impressed with the service, but even more so with the quality of care I received. These employees should be held up as role models. They are a credit to the RUMC organization!

Sincerely, Mark H.

My wife Rachel was hit by a car while we were visiting her parents in Staten Island. She was taken by ambulance to RUMC. Since we arrived back home in Israel, I have been meaning to thank the staff for their professionalism and for what I can best call their "menschlichkeit." It is one of the few Yiddish words I know, but a really



important one. It can be summed up as the qualities that make someone a caring, kind, and honest person.

 $With \ great \ thanks \ and \ appreciation, David \ K.$

Brenda Pavia is very thoughtful and kind and I am very thankful for her. She made me comfortable, which helped me get through my procedure. I just thought you should know how kind and considerate the staff is to their patients.



Sincerely, Lisa R.

On February 14 my daughter gave birth to our beautiful grandson. I would like to commend your Labor and Delivery
Department for their expertise in taking care of my daughter, always checking on her to see if she was comfortable and also checking on the baby. The nurses and aides were so kind and attentive to all her needs. I highly recommend RUMC to any maternity patient who wants expert care.

 $The \, LoP resto \, Family$

My wife and I would like to extend our sincerest thanks and appreciation to the staff of Richmond University Medical Center for the expert and thoughtful care you provided my daughter during her recent hospitalization. You helped us get through one of the most frightening experiences a parent can have, when a child falls ill. Medical care is so much more than just running tests or prescribing medication, it is recognizing that the patient is part of a family, and helping loved ones through the crisis is an important part of the treatment process.

Thank you again on behalf of our family.

Sincerely, Charles F.

When your family member is in need of medical help, even the most knowledgeable among us—I myself am a physician—can feel lost and powerless. It is at that time, that I truly felt the support and care of everyone at Richmond University Medical Center. I would recommend this hospital sincerely and with



an open heart to anyone in their time of need. As a physician, having worked my whole life in many hospitals, I can proudly say that we are lucky to have this place on Staten Island, near our home.

Sincerely, Natalie B.

When I was diagnosed with cervical spinal cord compression, I decided to use Dr. Douglas Cohen at Richmond University Medical Center. Dr. Cohen and the staff treated me like a VIP from preop testing to post-operative care. I could not be happier with my experience at Richmond University Medical Center.

Sincerely, Ray B.

T he reason I am writing this note is to extend my heartfelt thanks and appreciation to the outstanding level of care afforded to my mother. Each staff member demonstrated the unique ability to combine



medical knowledge with humanity; the combination of which resulted in exemplary medical care. We are forever in your debt.

Sincerely, Martha T. & Family

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JANUARY ////

1 /// New York City Provides Over \$130M in Bonds for New Emergency Department: The New York City Economic Development Corporation (NYCEDC) provided \$132 million in tax-exempt bonds to help construction of the hospital's new emergency department. The new ED will cover 35,000 square feet and feature increased private treatment rooms, state-of-the-art trauma bays, additional support space, and specialty areas for pediatrics and urgent care.

2 /// Behavioral Health Services Expand Following Staten Island Mental Health Society Merger: The Staten Island Mental Health Society became a division of Richmond University Medical Center following its merger with the hospital in early January. The merger cements RUMC's role as the leading provider of behavioral health services to Staten Island for children, adolescents, and adults. Outpatient therapeutic services, individual and family counseling, school-based clinic treatment services, adolescent and adult substance use programs, and the largest Head Start Program on Staten Island are now fully administered by Richmond University Medical Center.

3/// Rep. Max Rose Visits Following Recent Election: Elected just two months prior, Congressman Max Rose made visiting the hospital one of his first stops after officially taking office. The Congressman toured the emergency department, the operating department, and several additional service areas with senior administration and the board of trustees chair, Kathryn K. Rooney.

4/// Improving Access to Health Care at Annual BP Assist Live: Staff from the hospital provided information on services and programs at the Staten Island Borough President's annual BP Assist Live, held at Susan E. Wagner High School. Over a dozen attendees received free lung capacity screenings, which can help detect issues that may compromise a person's lung health.









FEBRUARY ////

1 /// Chief Breast Surgeon Talks Women's Health with Staten Island Lawyers: Chief Breast Surgeon Tihesha Wilson, MD, FACS, was the featured speaker at the Staten Island Women's Bar Association (SIWBA). Over 40 women, including New York City Council Member Deborah Rose and public administrator Edwina Martin, learned about the latest advances in breast care. SIWBA was formed in 1980 to promote the advancement of women in society and women in the legal profession.

2 /// Lunch and Learn on Heart Health: February is National Heart Health Month. Cardiologist Sean Galligan, MD, was the featured speaker at the hospital's February lunch and learn. Dr. Galligan discussed the latest advances in cardiac care at Richmond University Medical Center and provided information on how people can maintain good heart health. Dr. Galligan's presentation was broadcast live on social media. Nearly 800 people viewed his presentation through the hospital's Facebook page.

3 //// Explaining the Dangers of Nicotine: Lung nurse navigator Nancy Rooney, RN, CTTS, spoke to students at Tottenville High School about the dangers of nicotine and vaping. The school was one of many locations around Staten Island visited by Rooney in an effort to combat the high percentage of young people on Staten Island who smoke or use e-cigarettes.

4 /// Taking Care of Our Youngest Patients: A local non-profit group called the Grandma's Club donated pajamas to give to patients being cared for in the hospital's pediatric department.









MARCH ////

1/// New Histology Lab Opens: Richmond University Medical Center officially unveiled its new comprehensive histology lab on March 14. The new lab features state-of-the-art equipment that enables the hospital to process its own surgical and biopsy specimens from within its own departments. The new lab features innovative new equipment including cassette printers, embedding stations, tissue processors, cryostat, and auto-stainers.

2 /// Opposition to Medicaid Funding Cuts: President and CEO, Daniel J. Messina, PhD, FACHE, joined over 50 hospital employees and members of the state's largest health care union, 1199SEIU, to bring attention to the impact of proposed state Medicaid cuts on the hospital and its healthcare services. Dr. Messina was joined by Ken Raske, president and CEO of the Greater New York Hospital Association (GNYHA).

3 /// Staff Marks National Colorectal Cancer Awareness Month: In recognition of Colorectal Cancer Awareness month, information and colon cancer assessments were provided in the hospital's main lobby to staff, patients, and guests. Take-home FIT kits were provided to those individuals determined to be at high risk for the disease.

4 /// Local Church Gives Thanks to Hospital Staff: At its annual gala, Stapleton Union American Methodist Episcopal Church honored the emergency department staff and assistant vice president for outpatient behavioral health services, Elizabeth Traynor, for their services to the community.









APRIL ////

1 //// First Successful Surgery Using New Bone Void Filler Performed: In a first for Richmond University Medical Center, a new synthetic calcium sulfate bone void filler called *InterSep* was used in a successful hip replacement surgery. Board certified orthopedic surgeon Mark L. Brandon, MD, FAAOS, performed the surgery. Dr. Brandon and an orthopedic surgeon in Florida were the first two surgeons in the country to complete procedures using the new material, which fully resorbs and replaces bone during the healing process.

2 //// Resident Physicians Take Home Medical Society Awards: On April 12, pediatric, internal medicine, and psychiatry resident physicians presented their quality improvement projects at the annual Medical Student, Resident, and Fellow Poster Symposium hosted by the Medical Society of the State of New York. The team came home with two awards, including a second place finish.

3 /// Richmond University Medical Center Holds Human Trafficking Conference: On April 17, the hospital brought together experts on a situation that many are unaware happens even here on Staten Island: human trafficking. Over 100 people attended the conference held at the hospital. Presentations focused on how people fall prey to human and organ trafficking, signs of potential victims that medical staff should be aware of, and resources available to connect victims to organizations that can help.

4 //// Easter Bunny and NYPD Spread Easter Joy: The NYPD community affairs unit visited the pediatrics floor with the Easter Bunny in tow, delivering gifts and treats to patients and their families.











American Heart Association American Stroke Association

CERTIFICATION

Meets standards for

Primary Stroke Center



MAY ////

1 /// New Stroke Thrombectomy Program Launched: Richmond University Medical Center began its sub-specialty mechanical thrombectomy program in early May and just a few days later treated its first patient. A 70-year-old Staten Island woman was unable to move or talk, but after the 20-minute procedure, regained full use of her limbs and the ability to speak.

2 //// Patient Safety and Quality Improvement Symposium Held: Over 20 projects focusing on increasing patient safety and quality of care were part of the fifth annual patient safety and quality improvement symposium. A panel of judges selected a pediatric asthma project that contributed to improved care of young patients as this year's winner.

3 /// Stroke Care Program Makes History: The hospital earned The Joint Commission's Gold Seal of Approval and the American Heart Association/American Stroke Association's Heart-Check mark for Advanced Certification as a Primary Stroke Center for the first time in its history.

4 /// Physician Honored for Commitment to Patient Safety: The United Hospital Fund (UHF) honored quality improvement leaders from 51 hospitals and long-term care facilities across the metropolitan region at its annual Tribute to Excellence in Health Care. Among this year's recipients was Dr. Jessie Saverimuttu, infectious diseases attending and chief of quality improvement. Dr. Saverimuttu was acknowledged for her commitment to improving patient safety and the quality of care. As chief of quality improvement, she supervises the medical staff in developing, implementing, and maintaining policies to ensure the highest levels of quality care for all patients.









JUNE ////

1 //// Stroke Care Continues to Earn National Recognition: A month after earning The Joint Commission's Gold Seal of Approval and the American Heart Association/American Stroke Association's Heart-Check Mark for Advanced Certification for Primary Stroke Centers, the hospital received another major recognition when the American Heart Association/American Stroke Association awarded it the Get With The Guidelines Target: Stroke Honor Roll Elite Plus Gold Plus Quality Achievement Award. The award recognizes the hospital's commitment to ensuring that stroke patients receive the most appropriate treatment. The added distinction of "Target: Stroke Elite Plus" recognizes quality measures the hospital has implemented to reduce the time between a stroke patient's arrival and treatment using the clot-busting Tissue Plasminogen Activator, or TPA.

2 //// Cancer Liaison Physician Named One of the Country's 40 Under 40 in Cancer: Cancer liaison physician Dr. Nisha A. Lakhi was selected as one of the country's 40 Under 40 in Cancer for her contributions to help cancer patients lead longer, healthier lives. The only Staten Island physician named to this select group, Dr. Lakhi was selected by a panel of judges that reviewed hundreds of candidates from across the United States. Dr. Lakhi's achievements in oncology include quality studies and improvements, research projects, and mentoring.

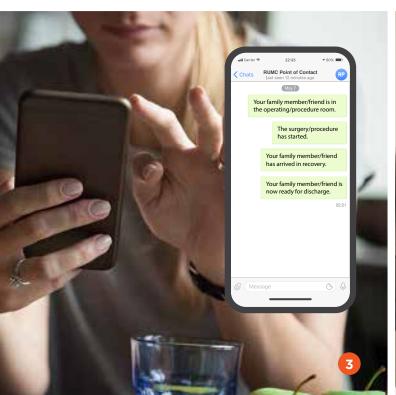
3 /// Hospital Hosts Physicians from China: Nine senior level physicians from Anhui Provincial Hospital in China toured Richmond University Medical Center on June 26 to explore and observe clinical techniques, advancements, and strategies. Anhui Provincial is a 5,000 bed medical facility that treats over one million patients a year. The group visited the pediatric department, neonatal intensive care unit (NICU), medical intensive care unit, and emergency department.

4 //// **Cancer Survivors Celebration Held:** On June 17, the hospital held its annual cancer survivors celebration dinner to connect survivors with each other and to provide an opportunity for them to thank those who provided support throughout their treatment. Many of the attending survivors have been cancer-free for at least three years.











JULY ////

1 /// RUMC Awarded American Hospitals Association Quest for Quality Citation of Merit: Richmond University Medical Center received the 2019 American Hospital Association (AHA) Quest for Quality Citation of Merit for its exemplary achievements in addressing social determinants of health, engaging staff and medical residents in various quality improvement initiatives, and working to address issues such as obesity and the opioid crisis. The hospital was selected after a review of over 800 healthcare facilities across the nation.

2 //// Cardiology Care Recognized By American Heart Association: The American Heart Association recognized the hospital for its efficient and effective care of heart attack patients. The Association bestowed on the hospital its 2019 Mission: Lifeline NSTEMI Silver Quality Achievement Award and its 2019 Mission: Lifeline Bronze STEMI Receiving Center Quality Achievement Award. The hospital earned the NSTEMI Silver Quality Achievement Award for its quick and appropriate treatment of NSTEMI heart attack patients by providing emergency procedures to re-establish blood flow to blocked arteries. The hospital earned the Bronze STEMI Receiving Quality Achievement Award by meeting specific criteria to re-establish blood flow to blocked arteries in severe heart attack patients coming to the hospital directly or by transfer.

3 /// Hospital Unveils "Patient Tracker": Family and friends of surgical patients are now able to track their loved one's progress right from their own mobile phone through the innovative "Patient Tracker" program. The program is activated when the patient is being prepared for surgery. Patients provide the name, phone number, and carrier service for an individual who will then receive text messages in real time, tracking their progress from pre-op through recovery.

4 /// Healthcare Professionals from the UK Visit: The Center for Integrative Behavioral Medicine hosted health care professionals from England visiting locations across the United States to learn best practices and develop collaborations with organizations that share common objectives. A major part of the visit focused on the extraordinary successes resulting from the hospital's integration of primary care into the treatment of patients also receiving assistance for mental health and substance use issues.









AUGUST ////

1/// The Staten Island Mental Health Society Awarded \$4M to Improve Children's Health: The Staten Island Mental Health Society, now a division of Richmond University Medical Center, was awarded a \$4 million federal grant to improve healthcare for children on the north shore of Staten Island through Project LAUNCH. Services will include standardized screenings, assessments, and integrated mental health care and consultation throughout early childhood.

2 //// New Chair of Obstetrics and Gynecology: Michael Cabbad, MD, was appointed the new chair of obstetrics and gynecology. Board certified in obstetrics and gynecology as well as maternal fetal medicine, Dr. Cabbad has over 40 years of experience caring for families with high risk pregnancies. Dr. Cabbad is the first physician on Staten Island capable of performing a transabdominal cerclage, or TAC, which can prevent pregnancy loss due to cervical weakness. Dr. Cabbad has personally delivered over 10,000 children and has overseen the care of more than 50,000 mothers over the course of his distinguished career.

3 /// The Importance of Breast Feeding: The hospital celebrated World Breast Feeding Week from August 1 through 7 by providing information to visitors about the importance of breast feeding. Richmond University Medical Center remains Staten Island's only designated "Baby-Friendly Hospital" and one of only 13 in New York City.

4/// Richmond University Medical Center Holds Athlete Evaluation Day: On August 17, over 30 student athletes received free physical exams as part of a comprehensive athlete evaluation day provided at the primary care walk-in center at 1161 Victory Boulevard. Student athletes are required to get these exams to be eligible to compete in team sports at their schools.









SEPTEMBER ////

1/// RUMC 5K Run/Walk Held: On September 7, over 150 runners and walkers descended on Clove Lakes Park to take part in the third annual RUMC 5K Run/Walk. Proceeds from the event will be used to purchase state-of-the-art equipment, including physiological monitors and mobile computer stations, for the new emergency department's maternal child care section.

2 /// Visit by Saudi Arabia Ministry of Health: During the week of September 9, a delegation from the Saudi Arabia Ministry of Health visited the Breast and Women's Center and the Center for Integrative Behavioral Medicine. The visit provided them with ideas on how to provide similar programs and services in their own country.

3 /// Caring for One of New York's Finest: On September 17, the hospital quickly sprang into action following the shooting of an NYPD officer who was responding to a domestic violence incident. Shot in the hand, she made a full recovery and was escorted out the next day by her physicians and greeted by over 100 of her fellow officers.

4/// **RUMC Holds Breast Health Day:** On September 21, close to 30 women received free mammograms and breast health information as part of the hospital's Breast Health Day. The screenings were held at the Breast and Women's Center, located at 1161 Victory Boulevard. The screenings followed a commemoration ceremony held to remember those lost to breast cancer.

















The Joint Commission American Heart Association

CERTIFICATION

Meets standards for

Advanced Heart Failure Certification

OCTOBER ////

1 /// Multiple Accreditations for Breast and Women's Center: The Breast and Women's Center is now a facility accredited by the American College of Radiology (ACR). The center earned the gold seal of accreditation for its comprehensive mammography, breast ultrasound, stereotactic biopsy, and ultrasound guided biopsy services. The gold seals represent the highest level of accreditation provided by the ACR for quality of care and patient safety. The accreditations come a year after the center began providing services last October.

2 //// Hospital Staff Wear Pink for Annual Making Strides: Staff from the hospital and the Breast and Women's Center wore pink on October 20 for the annual Making Strides Against Breast Cancer Walk in South Beach. Over 10,000 people walked for breast cancer awareness and to remember loved ones lost to the disease. In addition to providing information about mammograms and the importance of self-exams, board certified radiologists Michael Shamis, MD, DABR, and Dara Fedele, MD, DABR, were on hand to provide consultations.

3 /// RUMC Opens Its First School-Based Health Center: On October 22, the hospital opened its first school-based health center at Susan E. Wagner High School. Students now have immediate access to on-site, experienced medical professionals to treat acute illnesses, manage chronic diseases, deliver emergency care, and provide mental health counseling.

4 /// Cardiac Care Awarded Dual Recertification: For the fourth consecutive year, The Joint Commission, the nation's oldest and largest standards-setting and accrediting body in health care, awarded gold seal recertification to Richmond University Medical Center for the high standard of care provided to patients experiencing chest pain or suffering heart failure. In partnership with the commission, the American Heart Association also awarded its Heart Check Mark to the hospital for meeting its requirements in the same areas of care.









NOVEMBER ////

1 /// Richmond University Medical Center Holds 13th Annual Gala: Over 300 supporters spent an "Evening with the Royals" on November 2 when the hospital held its 13th annual gala. Complete with British-themed fare and members of the Queen's guard, guests were transported "across the pond" without leaving Staten Island. This year's honorees were Ronald A. Purpora and his wife Gail. There was also a special tribute to late board of trustee and former board chair Allan Weissglass, who passed away earlier in the year.

2 //// Ribbon Cutting for Gamblers Treatment Program New Headquarters: On November 8, hospital staff, administration, local leaders, the New York State Office of Alcoholism and Substance Abuse Services (OASAS), and New York City Department of Health and Mental Hygiene (NYC DOHMH) officially opened the hospital's Gamblers Treatment Program at its new location at The Center for Integrative Behavioral Medicine. Launched in 1982 as one of three founding outpatient gambling treatment programs in New York State, the Gamblers Treatment Program uses a wide range of cognitive and behavioral therapies to help problem gamblers with their addiction.

3 /// Giving Local Court Employees Peace of Mind: On November 15, Richmond University Medical Center supported the health of court employees by providing prostate cancer tests and colon cancer screenings at the court house, located at 26 Center Street in St. George. The screenings and tests were arranged in partnership with the New York State Court Officers Association. Over 70 court employees were tested for prostate cancer or had colon cancer screenings. Individuals found to be at high risk for colon cancer were provided with take-home FIT kits.

4 //// RUMC Remembers Lung Cancer Victims: On November 19, lung cancer survivors, hospital staff, and family members of people lost to lung cancer gathered at the hospital to mark National Lung Cancer Awareness month with a special "Shine A Light" ceremony held in the main lobby. Turquoise is the official color of Lung Cancer Awareness month, so as the lights dimmed, those gathered lit turquoise flashlights. A moment of silence was held to remember family and friends who have been lost to one of the most deadly forms of cancer.









DECEMBER ////

1/// NYPD Becomes Santa's Helpers for A Day: Officers from Patrol Borough Staten Island delivered toys to young patients undergoing treatment in the hospital's pediatric department. Officers dressed as Santa, Mrs. Claus, and elves delivered toys to patient's rooms. The toys were donated by officers from the NYPD and the Toys for Tots program.

2 /// New ENT Service Launched: Richmond University Medical Center welcomed board certified physician Christopher V. Lisi, MD, as the new chief, division of ENT (otolaryngology) head and neck surgery. The new division provides medical care and surgical treatment for both children and adults with benign and cancerous conditions of the head and neck, thyroid, and salivary glands, including skin cancer removal. Dr. Lisi and senior physician assistant Daniele J. Kouroupos, PA-C, also work closely with providers in different specialties including audiology, speech therapy, balance therapy, allergy, and adult and pediatric anesthesiology.

3 /// \$2.2M Secured for Staten Island Mental Health Society Head Start Programs: Rep. Max Rose secured \$2.2 million in federal funding for Staten Island Mental Health Society, a division of Richmond University Medical Center, to support its Head Start programs. The Staten Island Mental Health Society runs four Head Start and Early Learning Centers, which serve more than 300 children between the ages of three and five each year.

4 //// **Employee Honored for 50 Years of Service:** Assistant Director of Nursing Dale Weber walked through the doors of Richmond University Medical Center as an employee 50 years ago. She joined over 200 of her fellow employees also honored for their years of service at the hospital's annual employee service awards ceremony. In addition to Weber, 17 employees celebrated 40 years of service or more, including Venise Johnstone, Debra Letendre, and William Langley who marked 45 years of service at the hospital.

KEY STATS ////

2,478

EMERGENCY DEPARTMENT VISITS (TREATED AND RELEASED)

61,767

2,962

LICENSED BEDS

473

728

RICHMOND UNIVERSITY MEDICAL CENTER'S AWARD-WINNING QUALITY CARE

Accreditations

- American Association of Blood Banks (AABB)
- American College of Radiology
- American College of Surgeons' Commission on Cancer
- College of American Pathologists (CAP)
- Intersocietal Accreditation Commission (IAC)
- New York State Dept of Health (NYSDOH)
- The Joint Commission (TJC)
- United Nations Children's Fund (UNICEF)
- World Health Organization (WHO)

Certifications

- The Joint Commission Gold Seal
- The Joint Commission Disease-Specific Certification:
 - Chest Pain
 - Chronic Obstructive Pulmonary Disease (COPD)
 - Heart Failure
 - Pediatric Asthma
 - Perinatal
 - Advanced Primary Stroke

Verifications

American College of Surgeons: Trauma
 Services — Adult Level II & Pediatric Level II

Awards

- American Heart Association Mission Lifeline 2019 Quality Achievement award:
 - NSTEMI Silver
 - STEMI Bronze
- American Heart Association Get with the Guidelines Target: Stroke Honor Roll Elite Plus Gold Plus

• AHA Quest for Quality: Citation of Merit

Designations

- NYS Department of Health:
 - Level II Adult Trauma
 - I evel II Pediatric Trauma
 - Primary Stroke
 - Trauma
- WHO & Unicef Designated "Baby-Friendly Hospital"

Recognition

- International Board Certified Lactation Consultant (IBCLC) Excellence in Lactation Care
- National Committee for Quality Assurance (NCQA) NYS Patient Centered Medical Home
- Sexual Assault Forensic Examiner (SAFE)
 Program Center of Excellence

Resident Education

- Sponsoring Institution for Graduate Medical Education by the Accreditation Council for Graduate Medical Education (ACGME)
- Continued Accreditation in Internal Medicine, Obstetrics and Gynecology, Pediatrics, Psychiatry, and Radiology programs by the ACGME
- Fully Accredited Council on Podiatric Medical Education (CPME) Podiatry Program
- Accreditation of Advanced GI Minimally Invasive Fellowship
- Island Peer Review Organization (IPRO) successful on-site visit regarding duty hours and supervision

















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THROUGH A FULL SPECTRUM OF EMERGENT, ACUTE, PRIMARY,

BEHAVIORAL HEALTH, AND EDUCATIONAL SERVICES. WE DO THIS

IN AN ENVIRONMENT THAT PROMOTES THE HIGHEST SATISFACTION

AMONG PATIENTS, FAMILIES, PHYSICIANS, AND STAFF.



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Richmond University

Medical Center