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2016 ANNUAL REPORT



An Affiliate of the Mount Sinai Health Network

Northfield Foundation PAY TO THE GREET OF An Affiliate of The Mount Sinai Health \$ 250,000 and Dollars The SUM of Two Hundred and Fifty

Medical Center

Medical Center

OUR MISSION

THE MEDICAL CENTER IS A NOT-FOR-PROFIT HEALTHCARE PROVIDER SERVING THE DIVERSE COMMUNITY OF STATEN ISLAND AND ITS NEIGHBORS. WE PROVIDE QUALITY PATIENT-CENTERED CARE THROUGH A FULL SPECTRUM OF EMERGENT, ACUTE, PRIMARY, BEHAVIORAL HEALTH AND MEDICAL SERVICES. WE DO THIS IN AN ENVIRONMENT THAT PROMOTES THE HIGHEST SATISFACTION AMONG PATIENTS, FAMILIES, PHYSICIANS AND STAFF. THE VALUES WE CARE: WELCOMING ENERGIZED COMPASSION ADVOCACY RESPECT EXCELLENCE.

I.ART

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MESSAGE FROM THE BOARD OF TRUSTEES CHAIRPERSON

With your support and dedication, Richmond University Medical Center was able to take substantial steps forward in 2016.

The hospital broke ground for the new James P. Molinaro Emergency Department, an undertaking that was possible only with the generous contributions of members of our community. This facility is being constructed to serve over

69,000 patients who use it annually. It has also been designed to reflect the latest in evidence-based practices, such as the split-flow model of care that reduces the amount of time a patient waits to see a health care professional. The Board is proud that this major initiative is moving ahead. It will serve the best interests of both our patients and our staff, improving both efficiency and treatment.

The hospital continues to win awards and recognition. We received the Baby-Friendly Hospital designation, the only hospital on Staten Island to be recognized. For the sixth consecutive year, we earned The American Heart Association/American Stroke Association Gold Plus Quality Achievement Award, reflecting the dedication and commitment of our cardiology staff. Our research department published its first volume of its collected abstracts, previously published in many prestigious health journals.

New opportunities and challenges face us every year. With your help and support, we will continue to develop the best, patient-centric solutions to the healthcare issues that face the residents of Staten Island. We express our gratitude and appreciation to each and every donor, local foundation, volunteer, staff member, and community resident who helps us fulfill our mission: to build a bright future for Richmond University Medical Center.

Kathryn K. Rooney, Esq. Chairperson, Board of Trustees



MESSAGE FROM THE PRESIDENT & CHIEF EXECUTIVE OFFICER

With every initiative it undertakes, Richmond University Medical Center looks toward improving the health of our community. The year 2016 brought us new milestones in our endeavor to bring patient-focused care to the people of Staten Island.

To the public, our most visible commitment shows in our breaking ground for the new James P. Molinaro Emergency Department, which will be the metropolitan area's most advanced and modern facility.

We have also expanded our reach by opening comprehensive primary care facilities, which is integral to our community based strategy. Open six days a week, these centers see over a thousand patients a month, a significant number of whom are walk-ins. By improving access, we improve care, and we strengthen our bonds with our patients.

Just as valuable are the strides that we have taken in our state- and federallyfunded initiatives around Medicare and Medicaid programs. Our Accountable Care Organization, one of the most successful in the tri-state area, has been effective in both reducing costs and achieving patient satisfaction from our Medicare patients. Our Medicaid efforts earned high acclaim from Jason Helgerson, the New York State Medicaid Director, who states that we are "leading the way for healthcare system transformation in New York."

Our departments continue to shine. Our trauma center received verification from the American College of Surgeons as the only dually-accredited Level I Adult Trauma Center and Level II Pediatric Center in the City of New York. The cardiology department, with its fully PCI-capable cardiac catheterization lab, administers life-saving treatment every day. Our radiation oncologists develop custom treatment plans for each patient they see. Our research department published its first volume of abstracts. There is no denying we are on the move!

Our staff hosted parties for cancer survivors, taught summer youth programs, participated in health awareness fairs, and held cancer screenings — just a few of the ways we let our community residents know how much we care about their health and wellness.

I am proud of the hard work and dedication of the Board, the medical staff, and all the employees of this hospital. We are resolved in our commitment to work for, and with, our community.

Daniel J. Messina, PhD, FACHE President & Chief Executive Officer

20 2

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RESEARCH DEPARTMENT PUBLISHES FIRST JOURNAL: RICHMOND UNIVERSITY MEDICAL CENTER COLLECTED AND PUBLISHED ITS FIRST VOLUME OF RESEARCH

FILLING AN ESSENTIAL NEED IN THE COMMUNITY



Barbara and John Kelly, Richmond University Medical Center radiation oncology patients: cancer survivors.

PATIENT SUCCESS STORY FROM THE PATIENT'S PERSPECTIVE

The radiation oncology department at Richmond University Medical Center has two ardent supporters in Barbara Kelly, 58, and John Kelly, 61. Each was diagnosed with cancer and needed radiation treatment, and both received that treatment here.

"I had needed radiation treatment in 1999 for my right breast, and ended up being over-radiated. It was hard to find a doctor who would treat me after that, but Dr. Adams stepped up," says Barbara. "He really kept an eye on me — there were lots of visits, and lots of tracking. Any time I needed to see him, there was never any problem to call up and see him that day or very soon thereafter. He had to give me a very specialized plan because of my situation, and he watched me for everything.

"In 2013, cancer was found in my left breast. It was removed, and this time I went straight to Richmond University Medical Center. I had 28 radiation treatments — and it was such a different experience than with my first doctor. I was able to keep working. The doctor and staff waited for me — every time — so that I could get to my treatment after work. I can't say enough about the staff, even the people at the front desk," she continues. "It's not so scary when you're dealing with people like that. Every doctor I go to, I compare to Dr. Adams."

Her husband agrees. When he was diagnosed with prostate cancer by Jay B. Basillote, MD, a Richmond University Medical Center specialist, after a routine test in 2008, Dr. Basillote and Dr. Adams performed the necessary surgery together. Ninety radiation seeds were implanted, all activated at different times. "I had follow-up visits for several months to make sure they were in correctly and that there were no problems. After six months, I was cancer free. I'm still going for follow-ups, to this day," says John. "There are never any problems making appointments — they could always see me within a day or two. And when I had to miss work, the staff took care of all the paperwork for me. Everything was easy."

The two are unanimous in their praise of the team. "They take time to treat you like family you don't feel as if you're there for cancer."

"They take the time to treat you like family — you don't feel as if you are there for cancer."

THE NEW RICHMOND UNIVERSITY MEDICAL CENTER JAMES P. MOLINARO EMERGENCY DEPARTMENT AT A GLANCE

The hospital broke ground for the new ED on September 12, 2016. Generous support has helped us make a great start in reaching our fundraising goals.

EMERGENCY DEPARTMENT CAPITAL CAMPAIGN GETS MAJOR BOOST FROM RCSF

On December 28, Cesar J, Claro, Executive Director of the Richmond County Savings Foundation, announces the foundation's largest ever single donation, which will go towards the Emergency Department capital campaign and The Dr. William C. Frederick Trauma Care Center, honoring the memory of one of Staten Island's legendary doctors.



ISLAND AUTO GROUP & TOYOTA

On February 23, representatives of Island

Auto Group present \$20,000 in funds for

the project. The funds represent \$10,000

from the local auto dealership and a

matching \$10,000 donation from the

Toyota Motor Corporation.

DONATE TO SUPPORT CAPITAL

AMDAIGN

02.16

CAPITAL CAMPAIGN RECEIVES \$1.5 MIL, PLEDGE AT WEISSGLASS DEDICATION

The Staten Island Foundation pledges \$1.5 nillion towards the capital campaign to nstruct a new Emergency Department at the hospital at a dedication of the Allan Weissglass Pavilion for Ambulatory Care.

03.16



NORTHFIELD FOUNDATION PLEDGES \$250K TO NEW

On April 1, Susan Lamberti, Executive Director of the Northfield Bank Foundation ioins other personnel from Northfield to present a \$250,000 donation in support of the campaign

EMERGENCY DEPARTMENT





CARDIAC CATHERIZATION AB NAMED IN HONOR OF DR. SAMALA SWAMY

Our Cardiac Catheterization Lab is dedicated in honor of Dr. Samala Swamy, who has pledged \$250,000 to support our Capital Campaign for a new Emergency enartment





06.16 STATEN ISLAND FOUNDATION

MOVES TOWARDS ITS GOAL The Staten Island Foundation has made a \$300,000 payment toward a total donation

of \$1.5 million.





Richmond University Medical Center An Affiliate of the Mount Sinai Health Network

Richmond University Medical Center adopts a new logo, which reflects the nospital's fresh, more progressive view for the future. The updated look, with conveys the stability and strength that are rooted in our ever-growing network of services.



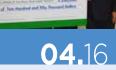
3th annual "Celebrating the Dream" banguet in the Staaten, West Brighton. COO Rosemarie Stazzone join members

STRUCTURE

- ▶ 39,000 square feet
- operating rooms
- at basement level

CITY COUNCIL DELIVERS \$13.5 MILLION TOWARDS ED PROJECT

As part of a budget agreement with Mayor Bill deBlasio, the New York City Council, led by Speaker Melissa Mark-Viverito, allocates \$13.5 million in funding for the hospital's Emergency Department project.





HERE'S THE PLAN.

- Second story shell for future
- Connection to main hospital

PATIENTS

- ▶ Over 69,000 seen annually
- ► 50 treatment positions
- ► 3 entry paths: walk-ins who can sit; walk-ins who are prone; ambulance
- Designated parking lot off Castleton

07.16

CARE

- ► Level 1 designated Trauma Center
- Stroke Center
- ► Sexual Assault Center of Excellence
- Pediatric Unit

08.16

▶ Behavioral Urgent Care

METHODOLOGY

- Evidence-based practice of split-flow model of care
- ▶ Reduces time spent before seeing a health care provider
- ▶ Reduces time spent in ED overall
- ▶ Triage takes place in front entrance and ambulance entrance

PROJECT

capital campaign.

STAFFING

- ▶ 203 health care providers
- ► Doctors, nurses, managers
- ▶ Physician assistants, clinical liaisons, forensic coordinator
- ▶ Transporters, clerks. volunteers, interns



INVESTORS BANK PLEDGES

Domenick Cama, Chief Operating

Officer of Investors Bank, and Daniel J

Messina, PhD, FACHE, President & CEO

announce that the bank made a \$250,00

of Richmond University Medical Cente

\$250.000 TO ED PROJECT

"VITAL" VIDEO SHOOT

Medical Center becomes Hollywood for the day. Many employees received their stardom during the filming of our video, by award-winning photographer and videographer Michael McWeeney, which was filmed to encourage employee support of the hospital's VITAL capital campaign to support our new Emergency Department.

On August 12, Richmond University



09.16

A BOLD MOVE INTO THE FUTURE TH ED GROUNDBREAKING

September 12 marks the beginning of construction on Richmond University Medical Center's new \$62 million James P Iolinaro Emergency Department.



PHILANTHROPIST GRANDMASTER

KIM PLEDGES \$500.000 TO ED

During ceremonies held the week

of the ceremonial groundbreaking,

Grandmaster Jhong Uhk Kim pledges

\$500,000 towards the medical center's

philanthropist and businessman



12.16

DR. KRISHNE URS MAKES A \$500,000 DONATION TO ED PROJECT

Philanthropist and orthopedic surgeon Krishne Urs. MD. contributes \$500.000 to the medical center's Emergency Department construction project.



mployees take part in numerous the group sporting red for this photo on



hanks our physicians who are innovative h their approach to the diagnoses, atment, and recovery of their patients hey combine broad clinical expertise

IMPROVING THE HEALTH OF OUR COMMUNITY

Community engagement means a lot of things, including raising awareness, health education, and participation in and sponsorship of local activities. Here are some of the ways Richmond University Medical Center works in the community, taking strides towards better health for all.



For the second year, the hospital is a leading sponsor of the annual "Rome Through Richmondtown." Among the visitors to the tent were Assemblyman Michael Cusick (top I.) and Staten Island Borough President James Oddo (top r.).



On January 14, Richmond University Medical Center sponsors a Matter of Balance falls prevention course for the Arch Pace center of New York. Participants from each borough took part in this program from the Department for Healthy Aging.



Richmond University Medical Center is pleased to welcome participants in two valuable summer youth programs, the Local 1199 Youth Mentoring Program (r.), and the Teen Leadership Program (l.), run by the Nursing Education Department.



Richmond University Medical Center marks National Colorectal Cancer Awareness Month with a resource fair on in the lobby on March 18. Attendees are provided with valuable information on prevention, screening and treatment of colorectal cancer.



Representatives from the hospital's EMS teach employees of Skanska, the global project development and construction group, CPR and first aid. Mike Fiore, RUMC EMT (far l.); William Amaniera, Administrative Director, EMS (far r.).



 On June 23, Richmond University Medical Center's Cancer Program hosts a complimentary cervical cancer screening event at El Centro in Port Richmond.



For the first time, the medical center was a lead sponsor of the Staten Island Advance's Memorial Day Run held at the FDR Boardwalk, with over two dozen employees entering the race.



On June 10, Richmond University Medical Center observes National Cancer Survivors Day by hosting a party for cancer survivors with the theme "Life's A Party." We are honored to be joined by Assemblyman Ron Castorina, Jr.



As part of an ongoing program with the YMCA on Staten Island, Dr. Philip Otterbeck, division chief of endocrinology at Richmond University Medical Center, speaks to attendees at the South Shore YMCA about managing the risk of diabetes.



RICHMOND UNIVERSITY MEDICAL CENTER HONOR ROLL OF DONORS*

JANUARY 1, 2016, THROUGH DECEMBER 31, 2016



*This list does not include pledges for ED capital campaign.

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"By obtaining this special designation, we have transformed the cardiac care provided for the community of Staten Island. Our medical team makes certain that not a moment is wasted, to ensure we reach the cath lab for emergency angioplasty within the golden 90 minutes..."



THE CARDIOLOGY SERVICE LINE CONTINUES TO GROW AT THE MEDICAL CENTER

— Samala Swamy, MD Director of the Cardiac Catheterization Laboratory

"We meet weekly to discuss the cases performed in the cath lab, focusing on Quality and Performance Improvement. The team, including the cardiologists, cardiac fellows, nurses and Mount Sinai cardiac surgeons, works together to ensure we are providing the optimum care for our patients."

> — Srinivas Duvvuri, MD **Chief of Interventional Cardiology**



INTERVENTIONAL CATHETERIZATIONS



Auxilian and Volunteer Achievement Daum, (l.), and Sandra Saccone (r.), a



nnual fashion show at LiGreci's Staaten. James Dorney Healing Garden.

PROGRESS ON HEALTH CARE INITIATIVES

RICHMOND UNIVERSITY MEDICAL CENTER CONTINUES **ITS INVOLVEMENT IN A** STATEWIDE PROGRAM THAT FOCUSES ON IMPROVING MEDICAID CARE.

The Delivery System Reform Incentive Payment (DSRIP) project continues, in its second year, to focus on improving the care of the Medicaid patients located on Staten Island. Richmond University has been actively involved because of the number of patients in the area who meet the criteria. including those who are Medicaid recipients; high utilizers of services; high non-compliant patients; and frequent visitors to the emergency department.

The Staten Island Performing Provider System (PPS) has been the leader for the borough in bringing together 33 community providers to implement strategies and programs to meet the objectives set out by New York State.

Dan Messina, PhD, FACHE. President & CEO, says, referring to the successful achievements in 2016. "Our local PPS has been the trailblazer for the DSRIP work being implemented in New York State." He adds, "Crain's Pulse listed the Staten Island PPS as the top performing DSRIP organization in New York State."

A large part of that success is the result of the hard work and persistence of the team at Richmond University Medical Center. The ambulatory center, working with all providers, has made its mark on the necessary programs to extend the care provided for the Medicaid population. "Our hospital has embraced the concept of population health, which is the foundation of the DSRIP program. We have identified gaps of care in the community and implemented programs to address these," reports the life of the Richard Salhany, MBA, FACHE,

Senior Vice President. "The work we have implemented in 2016 is transformational and will impact local health care for the better far beyond DSRIP project."

▲ IMPLEMENTATION OF PATIENT ACTIVATION ACTIVITIES

Project Goal: Address Patient Activation Measures (PAM) so that uninsured, non-utilizing, or low utilizing populations are impacted by DSRIP projects. This project is centered on patient activation and engagement, health literacy, and practices to reduce health care disparities.

This program has Community Health Workers meet with each patient annually and give them a PAM survey. This survey documents the chief complaint of the patient, identifies the barriers to care, and identifies the primary decision maker in the family for health related issues. Patients are then linked to the appropriate programs for treatment.

INTEGRATION OF PRIMARY CARE & BEHAVIORAL HEALTH SERVICES

The implementation of co-located services in both the Behavioral Health Outpatient setting and primary care setting focuses on one-stop shopping for patients who may not take the extra step to reach out to another provider. According to Paula Caputo, MPA, Assistant Vice President of Ambulatory Care, "We had the opportunity to create the co-location services just by adding a nurse practitioner who can address both the medical and psychiatric issues discovered during the visit."

▲ INCREASE ACCESS TO HIGH QUALITY CHRONIC DISEASE PREVENTATIVE **CARE & MANAGEMENT**

Richmond University Medical Center has a comprehensive diabetic program that includes endocrinology, nutritionist, ophthalmology, and podiatry services.





nosts New York City Council Speaker Melissa 1ark-Viverito, Staten Island Deputy Borough Our President & CEO, Daniel J. Messina, PhD, peaker on the hospital's plan for a new

Richmond University Medical Center An Affiliate of the Mount Sinai Health Network



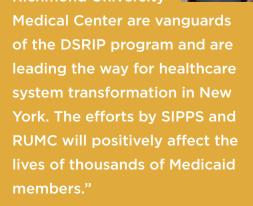
PhD, announces that the hospital had entered broad range of behavioral health services into

SOME OF THE PROJECTS INCLUDE:

Project Goal: Integrate mental health and substance abuse with primary care services to ensure coordination of care for both services.

Project Goal: Help increase access to high quality chronic disease preventative care and management in both clinical and community settings for chronic diseases.

"The Staten Island Performing Provider System and **Richmond University**



–Jason Helgerson New York State, Medicaid Director



At a gala luncheon at the Waldorf-Astoria in Manhattan, Richmond University Medical 1PH, is honored by the United Hospital Fund the volunteer leaders who govern not-for-profit



he annual Jack Sipp Golf & Tennis Outing, County Country Club on May 9, attracting ecord numbers. The day's honorees are

2016 RICHMOND QUALITY LLC, AN **ACCOUNTABLE CARE ORGANIZATION** POSITIONING THE HOSPITAL FOR THE FUTURE

THE RICHMOND UNIVERSITY **MEDICAL CENTER MEDICARE-**FOCUSED ACO CONTINUES TO SHOW IMPROVEMENTS IN BOTH **QUALITY OF PATIENT CARE** AND COST REDUCTIONS.

An accountable care organization (ACO) is a program that focuses on reducing the cost of patient care, as well as improving the quality of care, for the Medicare population The cost of patients attributed to an ACO is determined by the Centers for Medicare and Medicaid Services (CMS). The quality of care is determined by annual audits of actual patient records. Those successful in reducing costs while improving quality are allowed to participate in the "shared savings" that CMS experiences.

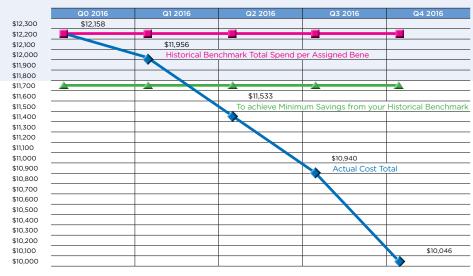
In response to this CMS initiative, the Richmond Quality, LLC ACO was created with the cooperation of 21 primary care physicians. The year 2016 marks the end of its second full year of existence.

"Through regular meetings with our board and participating physicians," reports Dr. Pietro Carpenito, "we have been able to educate ourselves on how best practices and standardized care whenever possible can reduce healthcare costs."

The ACO was even successful in its initial year, prompting the publication of an article in the CEO Circle Magazine published by the American College of Healthcare Executives. "In Year 1, as a new ACO, we were diligent in our approach to be successful in the shared savings program. We were only one of six ACOs in New York State to receive shared savings," commented Richard Salhany, MBA, FACHE. Senior Vice President and ACO Executive Director. "That was indeed a unique story to share with others struggling to meet the CMS program standards."

The ACO was successful in reducing the costs below its





historical benchmark, from \$11,533 to \$10,046 per Medicare life.

Daniel J. Messina, PhD, FACHE, President and CEO, stated, "With the current changing healthcare market, the success of our ACO speaks to the physicians who continue to be engaged while remaining current on the emerging trends. It is the key to a successful ACO and the foundation for moving from a fee- for- service to a world of risk-contracting."

The quality reporting period for Year 2 has been completed with increases in the 33 quality indicators reported. The physicians

performed well in many of the areas, including patient satisfaction, tobacco cessation, colon screenings, mammography, heart failure and COPD. As 2017 begins, the ACO starts its last of three years as a shared savings program and will be contemplating the selection of CMS programs to participate in by 2018. The Richmond Quality, LLC ACO will undoubtedly continue to reduce costs and improve the quality for its Medicare patients.



international recognition as a hospital in New York State, to receive the designation.

of the Baby-Friendly Hospital Initiative ("BFHI"), a global the United Nations Children's





chmond University Medical Center osts its 2nd Annual Quality & provement Symposium in the Sipp Auditorium. Throughout the year, the projects to increase quality of care here



docrinology and Ileana Acosta, Program pervisor of RUMC's Silberstein Center, ere honored as "20 Under 40" in Staten



RICHMOND UNIVERSITY MEDICAL CENTER: A BABY-FRIENDLY HOSPITAL THE HOSPITAL RECEIVES A PRESTIGIOUS DESIGNATION

The medical center has received Baby-Friendly Designated birth facility, the only hospital on Staten Island, and the sixth hospital in NYC/Metro area and the twelfth

Baby-Friendly USA, Inc., is the U.S. authority for the implementation program sponsored by the World Health Organization (WHO) and

Fund (UNICEF). The initiative encourages and recognizes hospitals and birthing centers that offer an optimal level of care for infant feeding and mother/baby bonding. Based on the Ten Steps to Successful Breastfeeding, this prestigious award recognizes birth facilities that offer breastfeeding mothers the information, confidence, and skills needed to successfully initiate and continue breastfeeding their babies. "Richmond University Medical Center is already known throughout the region as a go-to

facility for expectant mothers," stated the hospital's President and CEO Daniel J. Messina. PhD, FACHE. "This recognition, following a rigorous on-site survey, demonstrates the exemplary care provided by our clinical staff. Their work is a credit to the entire hospital."

Rosemarie Stazzone, RN, MSN, NEA-BC. Chief Operating Officer and Chief Nursing Officer, adds, "Our nurses are expertly educated to provide the highest standards for the maternal-infant relationship

at the time of birth. I am very proud of the nursing staff, who have worked tirelessly to remove barriers to successful breastfeeding so that all newborns, including formula fed babies, have optimal feeding outcomes and bonding with their mothers."

There are more than 20.000 designated Baby-Friendly hospitals and birth centers worldwide; there are 349 in the United States. The award is maintained by continuing to practice the Ten Steps as demonstrated by quality processes.

Our Neonatal Intensive Care Unit (NICU) is Level 3, the highest level attainable. It was recognized in 2014 by the Vermont Oxford study as having a survival rate of **99%**, an elite national statistic.

The hospital physicians deliver nearly **3,000** babies annually. Pediatric ambulatory services see over **10,000** patients annually. Children's Urgent Care Area records over **23,000** visits annually.



On May 20, ceremonies are held to mark Richmond University Medical Center network, a Primary Care/Walk-In center ocated at 1058 Forest Ave.



ecognition of being designated a Baby-Friendly birth facility. It is the only and only the 6th hospital in NYC metro area and the 12th hospital in New York State to receive the designation.

GROWING OUR SERVICE LINES: RADIATION ONCOLOGY

A RADIATION ONCOLOGY PRACTICE THAT TAKES A TEAM APPROACH TO HEALING

The radiation oncology practice at Richmond University Medical Center has the longest continuous physician presence of any practice on Staten Island; Marc Adams, MD, a radiation oncologist, has been its director for over 25 years. This continuity of care speaks to the value the department brings to the community. Together, Dr. Adams and Hoon Lee, MD, radiation oncologist at Richmond University Medical Center, have a combined forty years of experience in the field — they have been practicing on Staten Island for longer than any other radiation oncologists.

The doctors take a team approach to healing, and work closely with subspecialty doctors and surgeons on Staten Island and Manhattan.

"Even if one patient's cancer is the same as another's, that doesn't mean they get the same treatment. The diagnosis, the plan, the patient's general health, the specifics of the disease and its progression – each patient we treat has a custom treatment plan," says Dr. Adams, who attended medical school at the University of Alabama at Birmingham and performed his radiation oncology residency at St. Barnabas Medical Center. Dr. Lee attended medical school at George Washington University School of Medical and Health Sciences and completed his radiation oncology residency at University of Texas MD Anderson Cancer Center.

Drs. Adams and Lee are also known in their field for their expertise in treatment of prostate cancer. a subject on which they have multiple publications.



Marc Adams, MD, and Hoon Lee, MD

Commission on Cancer

Since 1937, Richmond University Medical Center's Cancer Program holds the approval of the Commission on Cancer of the American College of Surgeons, one of the most prestigious national accreditations in the field of cancer.

The Research Department of Richmond University Medical Center, under the leadership of Dr. Dennis Bloomfield, has published its first volume of abstracts of research work printed in medical journals. The department also presented at city, state and national medical conferences in the past year.

the Medical Library.



On June 22, the 3rd Annual Clambake success, with a record crowd of over 250



house GE Optima 1.5 tesla magnet. The of a 70cm patient bore with a highly

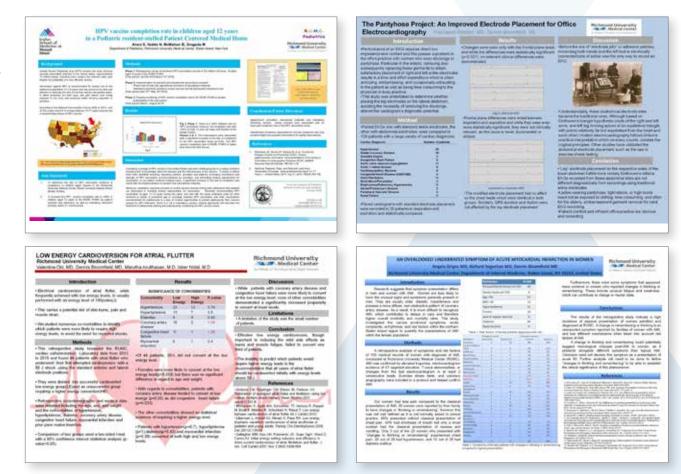


RESEARCH DEPARTMENT PUBLISHES FIRST JOURNAL

THE RESEARCH DEPARTMENT OF RICHMOND UNIVERSITY MEDICAL CENTER COLLECTED AND PUBLISHED ITS FIRST VOLUME OF RESEARCH ABSTRACTS

The purpose of this journal is to not only document the achievement of meaningful research, but also to recognize the physicians and students in our institution who have contributed to medical knowledge and to make their achievements known to members and supporters of our medical center. The work of the faculty, staff and students of Richmond University Medical Center could not have been conceived or concluded without the assistance of the members of the Research Department and

The journal is the product of the labors of Dr. Lala Yogendran, Nadia Johnson, Administrative Director of Research, Andrea Rudner, Director, Medical Library, and the research assistants, along with the support of the departments of Medical Records. Information Technology and Pharmacy.



ark the beginning of construction on Richmond niversity Medical Center's new \$62 million James ospital community and business and civic leaders



on October 5, the medical center is again proud to be a co-sponsor of the SIEDC's Garden Inn. Dr. Mansoor Khan, chair of the borough's opiate overdose epidemic

FILLING AN ESSENTIAL NEED IN THE COMMUNITY

Several years ago, the Medical Center identified many trends in the community, including the shortage of primary care physicians (PCP) and limited access to care on Staten Island. The Medical Center has been successful in establishing practices and placing the primary care physicians in strategic locations within the community to fill this service void. The sites have become connected through electronic medical records (E-Clinical Work or ECW). Most recently, the large centers have been providing not only primary care, but immediate and walk-in care.

The site at 1058 Forest Avenue was purchased and the Medical Center made a significant investment to renovate the building down to the core. As a result, this 4,000 square foot center is now a state-of-theart medical facility. This site has combined the practices of local primary care physicians and

nurse practitioners including:

- Dr. Peter Stathopoulos
- Dr. William Tursi
- Dr. Pollepoli
- Michelle McMurray, NP

The site provides care six days a week, accepting both patients who have appointments and those who are walk-in. "The ability to have the Center accept patients for walk-in and immediate care provides a large benefit for the community," reported Daniel J. Messina, PhD, FACHE, President and Chief Executive Officer. "We provide an alternative to visiting an Emergency Department for the lower acuity ailments."

The site also offers radiology services, EKG, and rapid laboratory testing. "Patients can also come to the site for pre-operative clearance, annual wellness visits, diagnostic testing and immunizations," stated Dr. Pietro Carpenito, Executive Vice President. "It is one-stop comprehensive medical care."

The Center sees almost 1.000 patients each month with a significant number of walk-in clients. "This has had a positive impact on improving access to primary care services in the area. In addition, once they come into the site, they are pleased with the stellar appearance. If they don't

have an existing physician, they can choose from one of the physicians on the panel as their permanent physician."

The site has received accolades from the community. In 2016, it received the prestigious Chamber of Commerce Building Award for Excellence in Exterior and Interior Design, Decorating and Outdoor Space.



The Medical Center continues to grow its primary care enterprise, extending to the south shore of Staten Island. This new site, at 4360 Hylan Boulevard, is located in the Elltingville area (10312) at a well-populated intersection. "Expanding the reach of Richmond University to provide our medical services is part of our strategic vision for Staten Island," said Daniel J. Messina, PhD, FACHE, President and Chief Executive Officer.

- Dr. William Tursi
- Dr. Tara Farahvash
- Dr. Lina Leykina
- Andrea Evola. NP
- Indira Baschic, NP

The center is open six days a



The hospital's trauma center receives verification Center and Level II Pediatric Trauma Center in the



On November 18, the Hilton Garden Inn is the site of the medical center's annual ala with a record-breaking crowd of s bestowed on New York City Council



This full service site combines the practices of local primary care physicians, specialty physicians, and nurse practitioners, including:

Dr. Marianne LaBarbera

week, accepting patients with appointments and those who

just walk in. With the high level of diabetes on Staten Island, a board certified endocrinologist is also providing services at this location twice a week, with plans to add additional sub-specialty care to serve the needs of the community. Richard Salhany, MBA, FACHE, Senior Vice President reported, "The Center is open before, during, and after regular working hours, for the convenience of the community."

For additional convenience, bus service is right on the corner; there are also 30 parking spaces available.

> "Expanding the reach of Richmond University Medical Center services is integral to our strategic vision for Staten Island."

> > - Daniel J. Messina, PhD, FACHE

On December 2, Richmond University Medical Center earns yet another recognition as part Design & Construction. The medical center's terior Decorating and Outdoor Space.



Over 300 Richmond University Medical Center employees gathered to mark the holiday season and recognize our colleagues for many years of

2016 KEY STATISTICS

NUMBER OF EMPLOYEES



EXTENT OF OUR COMMUNITY SERVICE CONTRIBUTION

2,375 EVENTS

OVER **400** HOURS

*In 2016, we provided healthcare services to an estimated 96K unique patients.



This represents approximately 1 out of every 5 residents of Staten Island.

OPERATING REVENUE

*Total operating revenue grew by **\$22M** or **7%** in 2016 over 2015

OPFRATING MARGIN

*4th consecutive year with a positive operating margin

ACCREDITATIONS AND RECOGNITION

Affiliations

Icahn School of Medicine at Mount Sinai

Blood Bank

American Association of Blood Banks College of American Pathologists

Blood Gas Lab and Main Lab College of American Pathologists FDA

Cancer

Commission on Cancer (COC)

Mammography American College of Radiology

Hospital Accreditations

Baby Friendly Hospital

American College of Surgeons Level I Adult Trauma Center Level II PediatricTrauma Center

IAC Vascular Testing

The Joint Commission Gold Seal of Approval® Perinatal COPD

Hospital Recognition

Adult and Pediatric Medical Outpatient Departments Recognition

NCQA-Patient Centered Medical Home

New York State Department of Health Designations

Blood Bank

SAFE Center of Excellence – sexual assault forensic examiner programs

Stroke Center – Gold Plus and Target: Stroke Plus Award

Obstetrical Improvement

Centering Pregnancy Quality Improvement Award New York State Perinatal Quality Collaborative

Primary Stroke

American Heart Association – Gold Plus and Target: Stroke Plus Elite Award and Bronze AFIB

St. George Clinic

NYS Health Center for Excellence in Integrated Care

Resident Education

Accreditation Council for Graduate Medical Education

Sponsoring Institution for Graduate Medical Education by the Accreditation Council for Graduate Medical Education (ACGME)

Internal Medicine Residency Program

Obstetrics and Gynecology **Residency Program**

Pediatrics Residency Program

Psychiatry Residency Program

Diagnostic Radiology Residency Program

Podiatry Residency Program (PMSR/ RRA) — Council on Podiatric Medical Education (CPME)

Also Participating Sites:

General Surgery Residency SUNY Health Science Center at Brooklyn

Gastroenterology Fellowship -NY Methodist Hospital

Hematology/Oncology Fellowship -New York Medical College at Westchester

Cardiology Fellowship — SUNY Health Science Center at Brooklyn

Nephrology Fellowship -New York Medical College (Metropolitan)

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Pietro Carpenito, MD Executive Vice President

Rosemarie Stazzone, RN, MSN, NEA-BC Chief Operating Officer & Chief Nurse Officer

Richard Salhany, MBA, FACHE Senior Vice President of Strategic Planning, & Medical Operations, Executive Director, ACO

RICHMOND UNIVERSITY MEDICAL CENTER

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