

PERFORMANCE RESULTS

At Richmond University Medical Center, we strive to improve the care we deliver to our patients. Our Comprehensive Adult and Pediatric Care, located at the Family Health Center at 800 Castleton Ave., measures performance quarterly to ensure our patients meet their health goals.

In 2017, 91% of our pediatric patients with asthma did NOT visit the emergency department for asthma related treatment.

Richmond University Medical Center is a proud member of the Asthma Coalition of Staten Island. With the help of Asthma Action Plans designed specifically for our patients with asthma, dedicated staff, and a patient-centered approach, we aim to reduce unnecessary emergency department visits for children with asthma and improve their overall health.

In 2017, 54% of our patients who are eligible (women ages 40-74) received their annual mammography.

The United States Preventive Services Task Force has found adequate evidence that mammography screening reduces breast cancer mortality in women aged 40 to 74 years.

Are our patients satisfied? 2017 Results

Pediatrics –

83% of our patients would recommend our clinic to friends and family

82% of our patients are able to get an appointment on the same day

Adult –

84% of our patients believe the clinic coordinates their lab tests, radiology examinations, specialty services, and other medical treatment as necessary.

87% of our patients believe the staff at the clinic is professional, friendly, and helpful

Below are results from **October 2017 – December 2017**

48% of patients ages 65+ have received the pneumococcal vaccine.

91% of patients ages 11-12 have received their Tdap vaccine.

- The CDC Advisory Committee on Immunization Practices recommends pneumococcal vaccination for adults 65 years and older to prevent complications due to pneumonia.
- The CDC Advisory Council on Immunization Practice recommends the Tdap immunization at 15 months and 11-12 years to prevent diphtheria, tetanus, and pertussis.

Thank you for the opportunity to provide you with patient centered quality care!